

Technical Information

147/22ENU 9415

Service

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Dust/Spots on the Headlight Lens: Observe Specified Procedure (147/22)

- Model Line: All model lines
- Model Year: As of 2020
- Concerns: Headlights
- Information: During the sales check (PDI) or after vehicle delivery to customers, complaints are received about dust/spots on the headlight lens.
- Action required: Before replacing a headlight due to visual complaints, the condition of the headlight lens and the chrome components in the headlight must be checked according to the following criteria.

Conditions for evaluating the headlight lens and chrome components:

- Headlight is switched off
- Assessment takes place in daylight without a shop light
- Assessment distance 0.5 m/ 1.64 ft
- Assessment position 0° to 45° at front to headlight
- Assessment duration: 15 seconds

If no visual defects are perceptible under these evaluation criteria, **the** headlight **replacement is not justified**.

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Information

The following illustration shows a headlight lens that has a potential dirt and contamination when the driving light is switched on which does **not** justify replacing the headlight.



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Example graphic that does **not** justify replacing it as headlights are switched on

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Example graphic, headlight switched off, no contamination visible, therefore no replacement justified

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AfterSales

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