

Technical Information

Service

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WNA7 - Switching Off 3G Network (Workshop Campaign)

Vehicle Type: Panamera (971)

Model Year: As of 2017 up to 2018

Concerns: 3G network turndown notice and impact to Panamera Porsche Connect services

Information: As wireless technology continues to evolve, telecommunications providers in North America,

including AT&T, are transitioning from their legacy 3G wireless communication to more advanced technology. In order to free up resources to support this, AT&T will be decommis-

sioning its 3G network on February 22nd, 2022.

A 3G telematics Car Connect module (Vodafone VTS) offering services such as Remote, Safety, and Security is no longer going to be functional after February 22nd, 2022.

Remote services

- Remote trip statistics
- · Remote vehicle status
- Car finder
- Remote door locking*
- Geo fence
- Remote control of heating in vehicle * *

Safety services

- Airbag deployment notification
- Breakdown call with telematics data transmission

Security services

- Advanced theft detection (sabotage, unauthorized movement, jamming etc.)
- 24/7 service in the US
- Alert notification via SMS and push notification
- Remote access via mobile app to mode setting (e.g. transportation mode)
- Reporting theft via mobile APP

There is not a technology upgrade possible for the 3G telematics module.

^{*}requires Porsche Entry & Drive option

^{**}PHEV only

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