

MFA2 AMG variants - Subwoofer does not emit any entertainment sound

Topic number	LI82.62-P-075184
Version	1
Function group	82.62 - Loudspeakers, amplifiers, antennas
Date	8/18/22
Validity	MFA2 AMG variants without codes 853 (Midline sound system) or 810 (Premium sound system)
Reason for change	

Complaint

On AMG variants of MFA2 platform vehicles (A35/45, CLA35/45, GLA35/45, GLB35/45) without code 853 (Midline sound system) or 810 (Premium sound system), the subwoofer does not emit any entertainment sound.

WIS-References		
Document number	Title	Note
SI82.62-P-0004A	Service Information: Notes on subwoofer	We would like to inform you that the subwoofer has no music playback function in vehicles without code 810 (Premium sound system) or code 853 ("Midline" sound system). It is not a technical defect.

Cause

The subwoofer only emits entertainment sound on vehicles with code 853 and 810. For vehicles with standard sound, the subwoofer is only used for the engine sound.

Remedy

If the vehicle has neither code 853 nor code 810, then the subwoofer does not emit any entertainment sound.

This is as designed and therefore not a technical issue. Parts replacement is not necessary or justified. See also SI82.62-P-0004A.

Symptoms
Communication/information > Entertainment > Radio > No audio
Communication/information > Entertainment > Audio/Sound > Speakers emit no sound
Communication/information > Entertainment > Audio/Sound > Several speakers are nonfunctional

Operation numbers/damage codes

XENTRY TIPS

Op. no.	Operation text	Time	Damage code	Note
---------	----------------	------	-------------	------