DTC B238A00 active and/or stored in the MBUX Multimedia System (A26/17)

Topic number LI82.85-P-075223

Version 1

Function group 82.85 - Navigation and Communication systems

Date 8/26/22

Validity Model series 253 with code 548/549

Reason for change null

Complaint

In an initial quick test, DTC B238A00 "Fan 2 of the control unit has malfunctioned" may be active and/or stored in the MBUX Multimedia System (A26/17)

Cause

Current MBUX Multimedia System (A26/17) software release

Remedy

If there is no customer complaint present, the DTC can be ignored.

A future MBUX Multimedia System (A26/17) software release (E905.3) will prevent the DTC from occurring. This document will be updated when the software is available.

Syr	mptoms			
Communication/information > Entertainment > Overall system/operation > Miscellaneous				

Control unit/fault code				
Control unit	Fault text			
A26/17 - MBUX multimedia system (Head unit) (HU6)	B238A00 - Fan 2 of the control unit has a malfunction			

Operation numbers/damage codes							
Op. no.	Operation text	Time	Damage code	Note			
			87100				