

02-165 579 EPIQ Fairing/Split Fender Connection Separating

8/22/2022

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02-165

Section

Cab - 02

Subject

579 EPIQ Fairing/Split Fender Connection Separating

Whats New Abstract

Fix-As-Fail – The 579 EPIQ fairing structure is cracking at the split fender connection, causing the split fender to loosen and potentially become separated.

Condition

Forces being applied to the split fender and fairing structure are causing the connection to crack and potentially separate. Reinforcement brackets secure the connection and prevent separation.

Chassis Affected

43 model 579 chassis equipped with the EPIQ package and built from 11/09/2020 through 3/01/2021.

Action

Fix-As-Fail

If a customer comes into your dealership and demonstrates the condition above, replace the existing fairing brackets with the new fairing brackets. Use the procedure below.

Warranty

Through Standard Warranty or any applicable active Extended Warranty, Peterbilt will pay for parts at dealer net plus applicable mark-up and labor:

- 0.3 hours labor to install support brackets. File a long form claim, and reference bulletin 02165.
- File an additional claim for extraordinary circumstances.

PRWS CLAIM CODING			
Campaign Code:	02165	Campaign Type	Non-Campaign
Claim Category:	Truck	Repair Type	Fix-As-Fail
Customer Concern Code	062	Causal Code	14
Corrective Action Code	13	Responsibility Code:	VEHSTD
Failure Location	002-002-028	Causal Part	A33-6051-00000
Supplier Code	N/A	SRT Code	B04-025 0.3 hours to install support brackets

Parts

Parts are available from PACCAR Parts.

Quantity	Part Number	Description
1	N11-6594	Bracket - Fender Support
1	N11-6596	Bracket - Fender Support
1	N11-6597	Bracket - Fairing
1	N11-6594R	Bracket - Fender Support
1	N11-6596R	Bracket - Fender Support
1	N11-6597R	Bracket - Fairing

Procedure

Please follow your dealership's safety procedures and precautions to ensure the vehicle can be safely repaired and maintained.

Refer to the link below for the proper repair procedure.

Attachments

[Fairing/Split Fender Repair Procedure](#)

Authored by K. Powell