

Technical product information

Topic	Window side glass - Identification - Standard (STD) or Privacy (PRV)
Market area	Russische Föderation (5RU),Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2067489/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
body fixtures and fittings -> glazing, window lifters	dimensional accuracy	
body fixtures and fittings -> glazing, window lifters	component / consumables	

Vehicle data

All models

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
*	2018	E		*	*	*
*	2019	E		*	*	*
*	2020	E		*	*	*
*	2021	E		*	*	*
*	2022	E		*	*	*
*	2023	E		*	*	*
*	2024	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

Incorrect side glass fitted - Standard (STD) not Privacy (PRV) or visa versa
and/or

Defects are evident within the glass

Technical background

The instructions within the Measure section MUST only be followed if the glass is to be replaced

Production change

Measure

In the event the side glass is to be replaced due to the following:

- Incorrect specification

Or

There are defects within the glass for example:

- Delamination
- Bubbles
- Inclusions

The operative should replace the defective glass as per the applicable Rep.Gr

- Once replaced the operative should locate the identification label shown on the defective window glass, see example in Figure 1 (Rectangle)

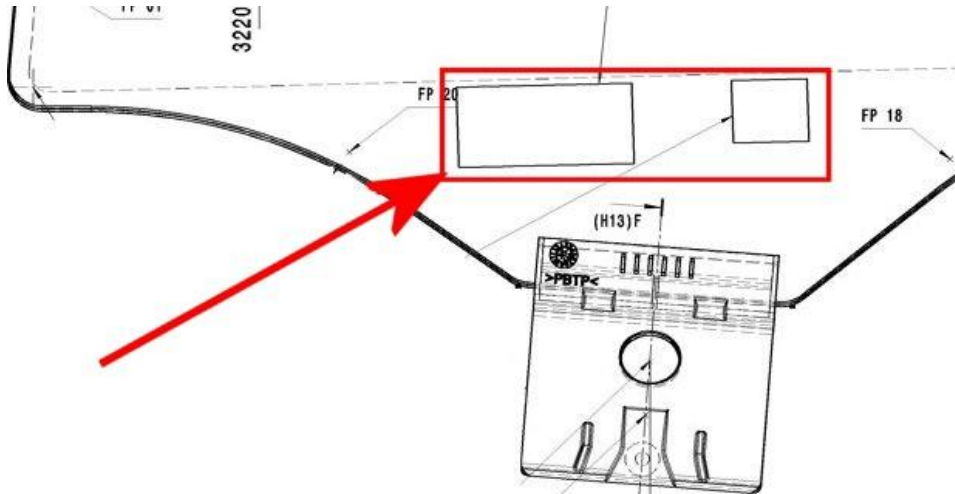


Figure 1

- The operative should attach a clear photograph of the label to a non technical DISS query

Please ensure that all information and a description of the issue is included within the non technical DISS query

VERY IMPORTANT: The information shown on the label is only required if the glass is replaced due to one or a combination of the afore mentioned symptoms being evident

NOTE: It is only a requirement to submit a photograph of the affected glass (once replaced) Do Not under any circumstances remove any glass to obtain a photograph of the label for any other reason than glass replacement