



STATE OF CHARGE

Monitoring Inventory SOC

Zero Motorcycles would like to remind all dealers that checking state of charge and charging your motorcycle inventory is a critical step in making sure you're ready to capture your next sale.

Zero Motorcycles state of charge should be checked by your staff at least once every 30 days. This includes demo and showroom motorcycles on your floor, inventory in crates and in offsite warehouses.

Failure to check the state of charge regularly and charging the motorcycle, when necessary, can cause irreparable damage to the motorcycle. Any motorcycle nearing 30% SOC should be plugged in for a full charge cycle. The ending SOC should be verified when the motorcycle is unplugged, and the motorcycle should return to a SOC verification rotation of every 30 days.

DISCONTINUED

Discontinued GIVI Accessories

The following accessories are now discontinued and Zero Motorcycles will not be replenishing stock once current inventory is sold out.

- **10-05782 ZERO SDS TOP BOX AND RACK KIT BY GIVI**
 - Utilizing 24-08402 Givi E340 Vision Monolock
 - **10-08119 ZERO 22 LITER SIDE CASES AND RACK KIT BY GIVI**
 - Utilizing 24-08217 Givi Monokey side cases E22N
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NEW FIRMWARE

Cypher II Firmware Update

A new firmware release for motorcycles utilizing Cypher II will be available tomorrow morning 8/31 at 6am Pacific. This release includes MBB V36/1 and BMS V34/1. The update provides the following:

- Resolves issue preventing charger from topping off when expected

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