

SSM 51056

2022 Aviator - Lumbar Settings Not Populating On The Center Display Screen - Built On 19-Apr-2022 Through 11-Jul-2022

Some 2022 Aviator vehicles built on 19-Apr-2022 and through 11-Jul-2022 may exhibit the seat lumbar settings not populating in the center display screen. This may be due to software issue in the driver seat module (DSM) and/or passenger seat module (PSM) and/or incorrect seat switch part level. This condition does not affect vehicle durability and no additional diagnosis or service is required for this condition at this time. Inform customers that they can continue to drive the vehicle and engineering is currently working on a solution for this condition. Replacement or reprogramming of the DSM/PSM or seat switch replacement is not recommended in the interim. Monitor OASIS for additional information and schedule service appointments for customers once the repair becomes available.