

## Technical product information

<b>Topic</b>	Tailgate interior trim - Specification guidelines
<b>Market area</b>	Russische Föderation (5RU),Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
<b>Brand</b>	Bentley
<b>Transaction No.</b>	2067740/1
<b>Level</b>	EH
<b>Status</b>	Approval
<b>Release date</b>	

### New customer code

Object of complaint	Complaint type	Position
body fixtures and fittings -> closures -> rear lid	visual appeal / surface -> scratched	
body fixtures and fittings -> closures -> rear lid	paint / painting -> chafing mark	

## Vehicle data

### Bentayga all models

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2020	E		*	*	*
4V1*	2021	E		*	*	*
4V1*	2022	E		*	*	*
4V1*	2023	E		*	*	*
ZV1*	2023	E		*	*	*

## Documents

Document name
<a href="#">master.xml</a>

## Customer statement / workshop findings

Suspected tailgate lower trim surface damage issues

## Technical background

- The complaint could be received for the right and/or left hand side
- Refer to the Measure section for further clarification

## Production change

Bentley Motors Limited follows a continuous improvement policy within Manufacturing, any improvements which can be applied to improve quality are reviewed and implemented as required

## Measure

- The example shown in Figure 1 (shiny section) is to correct specification, therefore no further action is required

NOTE: Parts replacement or repair attempts to improve the surface condition is not required



Figure 1

- The example shown in Figure 2 is not to specification due to damage/scratches

In the event the issue is as shown in Figure 2, the operative MUST raise a Technical DISS query, requesting permission to replace the applicable tailgate trim panel

IMPORTANT: Do Not replace any parts unless permission has been given via the open Technical DISS query



Figure 2

#### Parts information

Parts replacement is not required unless the tailgate trim is damaged as shown in Figure 2

- Permission must have also been given via a Technical DISS query otherwise warranty payments will not be considered under any circumstances