

Technical product information

Topic	DTC's B200000 and/or B200096 evident within 0075 (Emergency call module and communication unit)
Market area	Bentley: worldwide (2WBE)
Brand	Bentley
Transaction No.	2067711/1
Level	EH
Status	Approval
Release date	

Event memory entries

Diagnostic address	Event memory entry	Fault type	Fault status
0075 - Emergency call module and communication unit	B200000: Faulty control module		static
0075 - Emergency call module and communication unit	B200096: Faulty control module		static

New customer code

Object of complaint	Complaint type	Position
information, navigation, communication, entertainment -> online services -> automatic emergency call	functionality -> without function / defect	
information, navigation, communication, entertainment -> online services	control units, services	

Vehicle data

Bentayga

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2021	E		*	*	*
4V1*	2022	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

Customer statement

- Warning within the DIP (Figure 1) Emergency call function fault - Function unavailable - Contact your Bentley Retailer



Figure 1

Workshop findings:

DTC's logged within address 0075 - Emergency call module and communication unit

- B200000: Faulty control module (symptom code 131096)

Or

- B200096: Faulty control module (symptom code 131077)

Technical background

Refer to the Measure section

Production change

Under investigation

Measure

Should either of the afore mentioned DTC's be stored the operative should conduct the test plan below:

- 0075 - Emergency Call Module and Communications Unit (Conbox) - Guided Functions - Conbox Memory Reset

The applicable DTC(s) will be erased and the message within the DIP will no longer be evident

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IMPORTANT:

Please ensure that any outstanding VIN applicable service campaigns are completed after the afore mentioned Memory Reset test has been completed

Warranty accounting instructions

Warranty type 110 or 910

Service number 91 07

Damage code 00 40

Labour

Labour operation code 91 07 01 50

Time 10 TU's