

TECHNICAL SERVICE BULLETIN

Classification:	Reference:	Date:	
AT22-001	NTB22-074	August 22, 2022	

TRANSMISSION SHIFT QUALITY IMPROVEMENTS

APPLIED VEHICLES: 2021 Titan/Titan XD (A61) **APPLIED TRANSMISSIONS:** 9 Speed A/T (GE9R01A)

IF YOU CONFIRM

The customer has dissatisfaction with shifting during deceleration, when coming to a stop, during re-acceleration, or during acceleration from a complete stop,

AND

No TCM related DTCs are stored.

ACTION

Refer to the **SERVICE PROCEDURE** in this bulletin to:

- 1. Confirm the current ECM part number.
- 2. If applicable, reprogram the ECM.
- 3. Confirm the current TCM part number.
- 4. If applicable, reprogram the TCM.

IMPORTANT: The purpose of **ACTION** (above) is to give you a quick idea of the work you will be performing. You MUST closely follow the entire **SERVICE PROCEDURE** as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

IMPORTANT: Before starting, make sure:

- ASIST on the CONSULT PC has been synchronized (updated) to the current date.
- All C-III plus software updates (if any) have been installed.
- During the reprogramming process, you will receive some errors. These errors are expected. Please follow <u>all</u> of the steps in this procedure to successfully complete the reprogramming process.

NOTICE

- Connect a battery maintainer or smart charger set to reflash mode or a similar setting. If the vehicle battery voltage drops below <u>12.0V or rises above 15.5V</u> during reprogramming, <u>the ECM or TCM may be damaged</u>.
- Be sure to turn OFF all vehicle electrical loads.
 If a vehicle electrical load remains ON, the ECM or TCM may be damaged.
- Be sure to connect the AC Adapter.
 If the CONSULT PC battery voltage drops during reprogramming, the process will be interrupted and the ECM or TCM may be damaged.
- Turn OFF all external Bluetooth[®] devices (e.g., cell phones, printers, etc.) within
 range of the CONSULT PC and the VI. If Bluetooth[®] signal waves are within range
 of the CONSULT PC or VI during reprogramming, reprogramming may be
 interrupted and the ECM or TCM may be damaged.
- Turn ON the hazard warning lamps.

HINT:

- Take the vehicle for a 10 minute drive in order to meet the following Idle Air Volume Learning conditions:
 - Engine coolant temperature: 70 100°C (158 212°F)
 - Battery voltage: More than 12.9 V (At idle)
 - Transmission: Warmed up
- When reprogramming is complete, you may be required to perform:
 - Throttle Valve Closed Position Learning
 - Idle Air Volume Learning
 - Accelerator Closed Position
 - Calibration of Park Position Sensor
 - Calibration of Decel G Sensor
 - DTC Erase

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Confirm the current ECM part number and, if applicable, reprogram the ECM

- 1. Using C-III plus, confirm the current ECM part number and write it on the repair order.
 - If it matches one of the part numbers in Table A, continue to step 2 to reprogram
 the ECM.
 - If there is not a match, skip to step 4 on page 4 to confirm the current TCM part number.

Table A

MODEL	CURRENT ECM PART NUMBER: 23710-		
2021 Titan/Titan XD	9FW1B, 9FW2B, 9FW3B, 9FW4B, 9FW5B, 9FW6B		
	9FW1C, 9FW2C, 9FW3C, 9FW4C, 9FW5C, 9FW6C		
	9FW1D, 9FW2D, 9FW3D, 9FW4D, 9FW5D, 9FW6D		
	9FW1E, 9FW2E, 9FW3E, 9FW4E, 9FW5E, 9FW6E		

2. Reprogram the ECM.

HINT: If you are not familiar with the reprogramming procedure, click here. This will link you to the "CONSULT REPROGRAMMING FOR ENGINE OR TRANSMISSION CONTROL MODULE (ECM OR TCM)" general procedure.

3. After completing **Erase All DTCs**, print a copy of the CONSULT screen showing the before and after part numbers of the control unit and attach it to the repair order.

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Confirm the current TCM part number and, if applicable, reprogram the TCM

- 4. Using C-III plus, confirm the current TCM part number and write it on the repair order.
 - If it matches one of the part numbers in **Table B**, continue to step 5 to reprogram the TCM.
 - If there is not a match, TCM reprogramming is not required. If neither ECM nor TCM reprogramming were available, refer to the ESM for further diagnostic information.

Table B

MODEL	CURRENT TCM PART NUMBER: 31039-	
2021 Titan/Titan XD	9FV5A	
	9FV4B, 9FV5B, 9FV8B	
	9FV4C	
	9FV1D, 9FV3D, 9FV7D, 9FV8C	
	9FV1E, 9FV3E, 9FV7E	
	9FW3A, 9FW4A, 9FW5A	
	9FW3B, 9FW4B, 9FW5B, 9FW6B, 9FW7B, 9FW8B	
	9FW6C, 9FW7C, 9FW8C	

5. Reprogram the TCM.

HINT: If you are not familiar with the reprogramming procedure, click here. This will link you to the "CONSULT REPROGRAMMING FOR ENGINE OR TRANSMISSION CONTROL MODULE (ECM OR TCM)" general procedure.

6. After completing **Erase All DTCs**, print a copy of the CONSULT screen showing the before and after part numbers of the control unit and attach it to the repair order.

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CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Reprogram Engine Control Module (ECM)	(1)	DE97AA	75	32	(2)
Reprogram A/T Control Unit (TCM)	(1)	JX97AA		32	0.6

- (1) Reference the electronic parts catalog and use the Automatic Transmission Assembly (31020-****) as the Primary Failed Part (PFP).
- (2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated Flat Rate Time (FRT).

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
August 22, 2022	NTB22-074	Original bulletin published

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