

| | |
|------------|-------------------------|
| REFERENCE: | Nova Bus Manuals |
| SECTION: | 12: Interior Furnishing |
| RS N°: | MQR 7621-2414 |

APPLICATION DEADLINE: 2023SE29
CLAIM REFERENCE NUMBER: WB-5260

| | |
|----------------|--|
| SUBJECT: | Lexan panels cracking at mounting holes. |
| JUSTIFICATION: | Need to change the attachment of Lexan panels due to apparent cracks observed in production. |

| LEVEL | DESCRIPTION | DIRECT CHARGES | | TIME |
|-------|--|----------------|----------|------|
| | | LABOUR | MATERIAL | |
| 1 | Inspection and Installation of Lexan panel cracking at mounting holes. | Nova Bus | Nova Bus | 3 h |
| 2 | – | – | – | – |

MATERIAL REQUIRED PER VEHICLE

| QTY | PART N° | REV. | DESCRIPTION |
|----------------|---------|------|-------------|
| LEVEL 1 | | | |
| – | – | – | – |
| LEVEL 2 | | | |
| – | – | – | – |

DISPOSAL OF PARTS

| REMOVED PARTS ARE: | DISCARDED * | RETAINED | * Dispose of the unused parts and the defective parts in accordance with local environmental standards in effect. |
|--------------------|-------------|----------|---|
| | – | – | |

REVISION HISTORY

| REV. | DATE | CHANGE DESCRIPTION | WRITTEN BY |
|------|----------|------------------------------|--------------|
| NR | 2022MA03 | Initial release | Rajendra N M |
| R1 | 2022AU22 | Updated Service Instructions | Devanand |

APPROVED BY:

Jean-Nicolas Fournier

Digitally signed by Jean-Nicolas Fournier
DN: cn=Jean-Nicolas Fournier, o=Nova Bus,
email=jean-nicolas.fournier@volvo.com, c=CA
Date: 2022.08.23 08:38:12 -04'00'

PAGE 1 OF 5

| CLIENT | ORDER | ROAD NUMBER | | VIN (2NVY/4RKY...) | | QTY |
|----------------------------------|-------|-------------|-------|--------------------|---------------|-----|
| | | FROM | TO | FROM | TO | |
| Maryland Transit Authority - MTA | LD82 | 21001 | 21003 | L82J2M9777921 | L82J3M9777961 | 3 |
| Maryland Transit Authority - MTA | LD82 | 21006 | 21006 | L82J9M9777964 | L82J9M9777964 | 1 |
| Maryland Transit Authority - MTA | LD82 | 21008 | 21011 | L82J0M9777982 | L82J6M9777985 | 4 |
| Maryland Transit Authority - MTA | LD82 | 21014 | 21020 | L82J6M9777999 | L82J0M9778016 | 7 |
| Maryland Transit Authority - MTA | LD82 | 21022 | 21035 | L82J4M9778018 | L82J2M9778048 | 14 |
| Maryland Transit Authority - MTA | LD82 | 21037 | 21053 | L82J0M9778050 | L82JXM9778086 | 17 |
| Maryland Transit Authority - MTA | LD82 | 21055 | 21055 | L82J4M9778097 | L82J4M9778097 | 1 |
| Maryland Transit Authority - MTA | LD82 | 21060 | 21060 | L82J4M9778102 | L82J4M9778102 | 1 |

TOOLS REQUIRED:

1. Screwdriver
2. Socket
3. Alcohol / isopropyl
4. Soft bristle brush

**NOTE**

Do not use any Loctite or superglue on the grommets or hardware.

**WARNING****FOLLOW YOUR INTERNAL SAFETY PROCEDURES.**

- 1.1. Park the vehicle on an even surface with the transmission on neutral.
- 1.2. Apply the parking brake and set the master control switch to the **stop** position.
- 1.3. Set the battery disconnect switch in the battery compartment to the **off** position
- 1.4. Locate grommets to replace inside the bus (see figure 1).

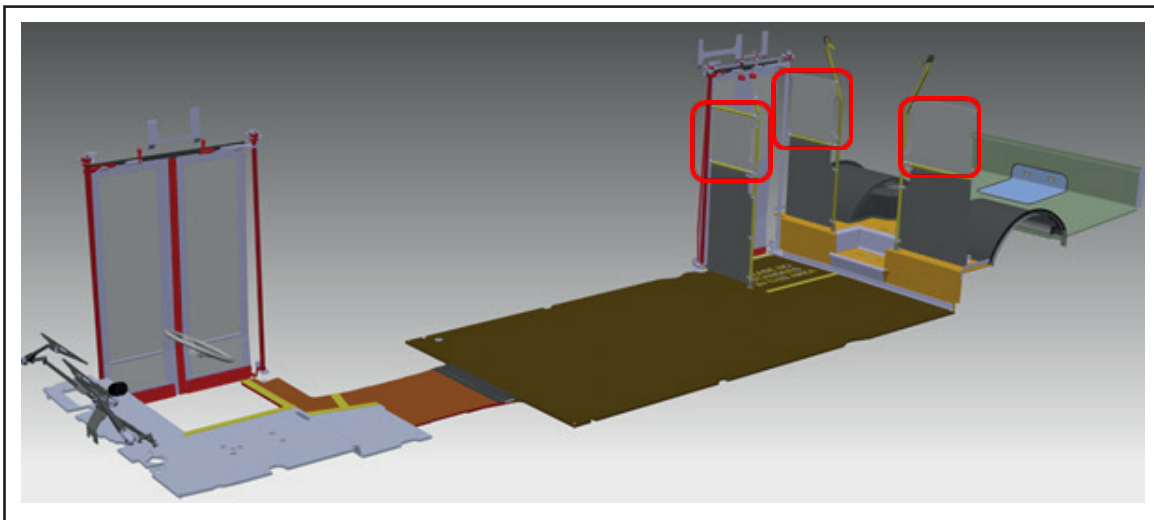


Figure 1 - Location of Grommets inside the bus

- 1.5. Inspect the Lexan panels for cracking around the corners where the brackets are mounted to the Lexan panels, document road number and panel to be changed if cracks are apparent (see figure 2).

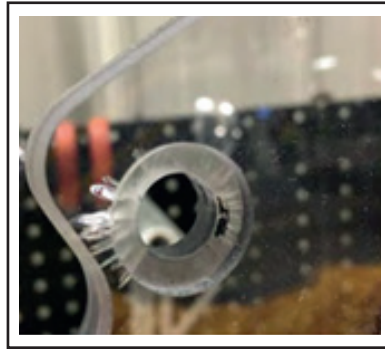


Figure 2 - Cracks on the Lexan Panel

- 1.6. Remove the old grommets in the 4 corners of each Lexan panel (see figure 3).

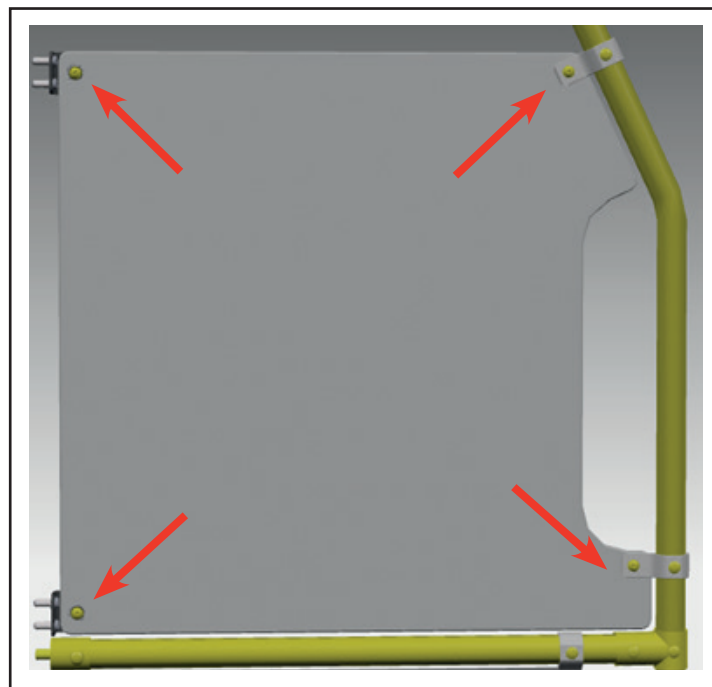


Figure 3 - Removal of Old grommet on the Lexan Panel

**NOTE**

Once grommet has been removed, clean the area using alcohol, be sure to remove all residual material from the holes on the Lexan panels, a soft bristle brush can be used to help get the remaining residue.

- 1.7. Insert the new grommet P/N N67402 (see figure 4).



Figure 4 - Installation of New grommet on the Lexan Panel

- 1.8. Install new screw P/N N15548, reuse existing Washers and Nut (see figure 5).

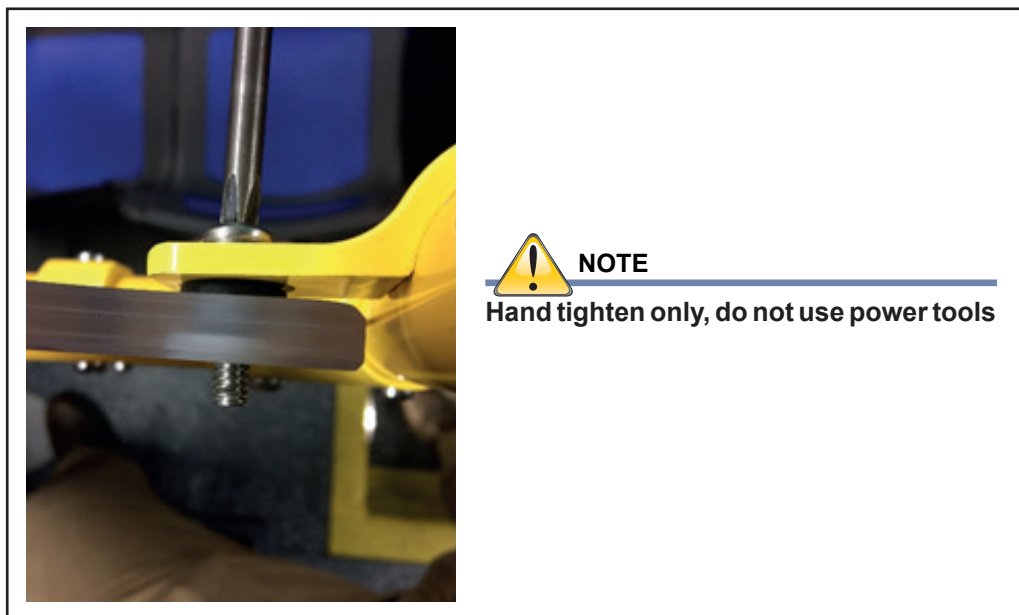


Figure 5 - Installation of Screw and Washer

- 1.9. Set the battery disconnect switch in the battery compartment to the ON position.
1.10. Return the bus to service.❖