

On-car analysis list from August 29th, 2022
please contact VW Helpline before attempting repair

| | Models | MY | Engine | Transmission | Topic | Customer Complaint |
|-------------------|--|-----------|---------------|---------------------|-----------------------------------|---|
| Powertrain | Atlas, Atlas Cross Sport | 21-22 | All | All | Heat Shield Rattle | Customer states rattle noise from the underbody heat shields |
| | Atlas, Atlas Cross Sport | 22 | All | All | MIL-on P0442, P0456 | Customer states MIL-on, fault P0442 and/or P0456 stored in ECM memory (Vehicles in Florida, Georgia, Tennessee ONLY) |
| | Jetta | 22 | DKFA (2.0T) | All | Fuel line rattle | Customer states rattle noise under vehicle (Must have identified noise to be from underbody fuel lines) |
| | Taos | 22 | All | All | MIL-on P0463 | Customer states MIL-on, fault P0463 stored in ECM memory (Untouched vehicles ONLY) |
| | Taos, Jetta | 22 | 1.5T (DNKA) | All | Coolant low | Customer states coolant light on, coolant level low (Untouched vehicles ONLY) |
| | Taos, Jetta | 22 | 1.5T (DNKA) | All | Cooling System Faults | Customer states MIL-on, fault P19F7 P3081 P0116 and/or P0117 in the ECM (Untouched vehicles ONLY) (Must contain at least one of the faults above) |
| Chassis | Atlas, Atlas Cross Sport | 22 | All | All | Front shock absorber | Customer states noise from the front end (Any front strut noise including creaking, rattling, grinding over bumps/while turning) (Untouched vehicles) |
| Electric | Atlas, Atlas Cross Sport | 20-22 | All | All | Lane Assist | Customer states blind spot monitoring error in MFI (untouched vehicles) (Must have faults code C1114F0 and/or C1115F0 in 3C module) (Reference worksheet "VIN4PIN_Lane_Change_Assist_Errors" before creating/calling Group TAC) |
| | Tiguan (2019 only), Golf, Sport Wagon, Jetta (2019 only) | 18-19 | All | All | Door Harness | Customer states MIL-on/Airbag light, fault U019900 and/or B101715 stored in ECM/Airbag memory |
| | ID.4 | 21 | All | All | Airbag light on Fault B1225F1 | Customer states Airbag light on (Must have fault code B1225F1) |
| | Atlas, Atlas Cross Sport, Jetta, Taos, Tiguan | 22 | All | All | KESY Door Lock/Unlock Inoperative | Customer states KESY door lock/unlock inoperative (Untouched vehicles) (Must have fault codes B1479F0 and/or B147AF0 in AW 09) |
| | Taos | 22 | All | All | Windshield | Customer states there is a visual imperfection in the windshield (Untouched vehicles) |