

## BODY & CHASSIS

### Air Conditioning Inoperative

19MY – Onwards I-PACE

#### Customer Voice:

- A customer may report that the air conditioning system does not blow cool/cold air.

#### Technical Description:

- This may be caused by a refrigerant pipe that has cracked.

#### Status:

- Engineering has developed redesigned refrigerant pipes to address this concern.
- TSB JLRTB02109NAS2 has been published to address this concern.
- Both the suction (low pressure) and the discharge (high pressure) refrigerant lines must be replaced together (even if only one line has developed a crack) when changing to the new redesigned refrigerant lines.

