Service Alert

Mazda North American Operations Irvine, CA 92618-2922



Subject:

SEAT RELEASE BUTTON MISSING FROM EITHER REAR SEAT

Service Alert No.:

Last Issued: 08/01/2022

BULLETIN NOTES

APPLICABLE MODEL(S)

2023 CX-50

DESCRIPTION

Some customers may complain about a missing rear seatback release button.

REPAIR PROCEDURE

- 1. Carefully look for the missing release button, it may be under a front seat or between the rear seat cusions.
- 2. Did you find the missing button?
 - **YES** Continue to the next step for the repair procedure to properly reassemble the release button assembly.
 - **NO** Call the Mazda Technical Hotline for a countermeasure part, then continue to the next step.
- 3. Unlatch the seat and fold it down.
- 4. Using a screwdriver, close the latch on the seat so the internal linkage is at the upper range of its travel.

5. Reach inside the seat through the spaces in the seat latch to hold the linkage at the upper range.



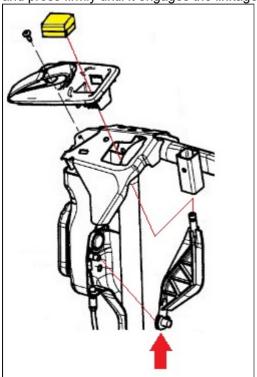


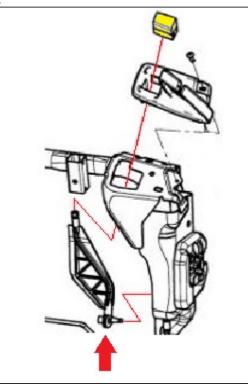


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6. While holding the linkage upward (red arrow), insert the release button (yellow) into the seat belt guide assembly and press firmly until it engages the linkage.





7. Test to confirm the release button is firmly locked in place and the seat latch releases correctly.

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