



# TECHNICAL SERVICE BULLETIN

Classification: EL22-011	Reference: NTB22-051	Date: June 17, 2022
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## HORN INOPERATIVE

**APPLIED VEHICLES:**  
2019-2022 Altima (L34)  
2018-2022 Kicks (P15)  
2018-2022 LEAF (ZE1)  
2020-2022 Sentra (B18)  
2020-2022 Versa (N18)

### IF YOU CONFIRM

The horn on an **APPLIED VEHICLE** is inoperative.

### ACTION

Inspect the horn pad for a pinched ground wire. If a pinched ground wire is found, replace the high and low horns.

**IMPORTANT:** The purpose of **ACTION** (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire **SERVICE PROCEDURE** as it contains information that is essential to successfully completing this repair.

Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## REQUIRED SPECIAL TOOL

- Air Bag Release Tool, special tool J-52551.

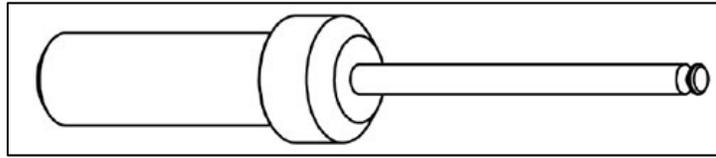


Figure 1

- Additional tools may be purchased from Tech•Mate online: [nissantechmate.com](http://nissantechmate.com), or by phone: 1-800-662-2001.

## SERVICE PROCEDURE

1. Write down the radio settings.

Presets	1	2	3	4	5	6
AM						
FM 1						
FM 2						
SAT 1						
SAT 2						
Bass	Treble		Balance	Fade	Speed Sen. Vol.	

2. Open the hood and disconnect the negative battery terminal.
  - Verify the ignition is OFF before disconnecting the terminal.
  - Install protective tape over the negative battery terminal.
  - Wait a minimum of 3 minutes before proceeding, so that the air bag diagnosis unit may fully discharge any remaining electricity.

### **NOTICE**

To prevent damage to the ACC power supply, do not operate the vehicle, such as locking/unlocking or opening/closing the doors within the 3 minute waiting period.

### **WARNING**

To prevent the risk of personal injury or damage to the vehicle, verify the ignition switch is OFF and a minimum of 3 minutes has elapsed since the negative battery terminal was disconnected, before proceeding to step 3.

3. Locate the two (2) access holes on the back of the steering wheel and the one (1) access hole on the bottom of the steering wheel (Figure 2).
  - A. Right side access hole
  - B. Left side access hole
  - C. Bottom access hole

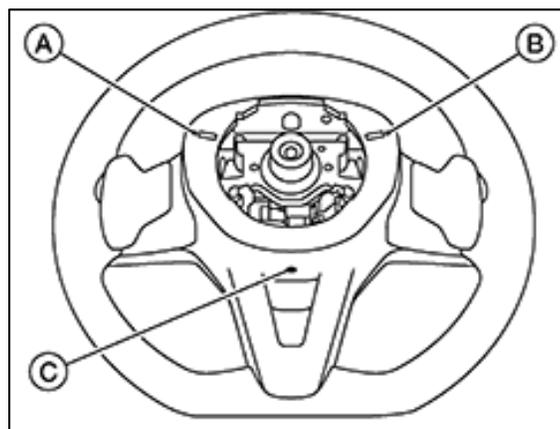


Figure 2

- Turn the steering wheel until the access hole (A) is visible from the top of the steering column (Figure 3).

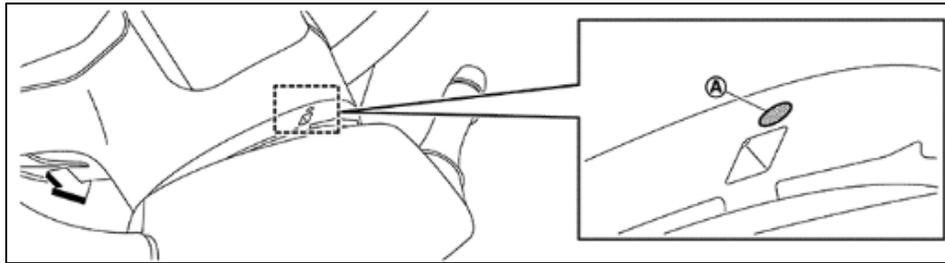


Figure 3

- Insert the Air Bag Release Tool, special tool J-52551 (A), into the access hole and under the spring (1), as shown in Figure 4.

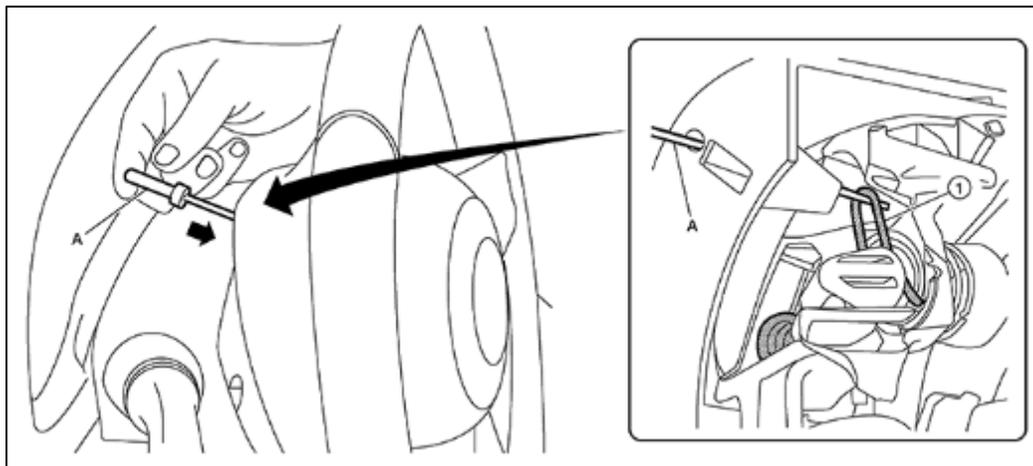


Figure 4

- Lift the spring (1) using the Air Bag Release Tool (A), to disengage the spring, as shown in Figure 5.

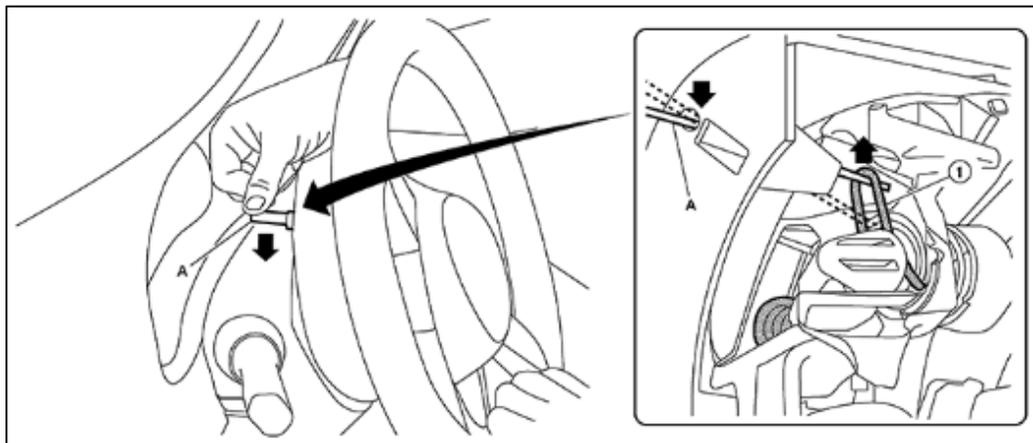


Figure 5

7. Turn the steering wheel in the opposite direction, and then repeat steps 4 - 6 to release spring B (Figure 2 on page 3).
8. Using the Air Bag Release Tool (A), gently push the bottom pawl (B) and gently tilt the bottom of the driver airbag module outward so that the pawl will not re-engage, and then pull out the driver airbag module.

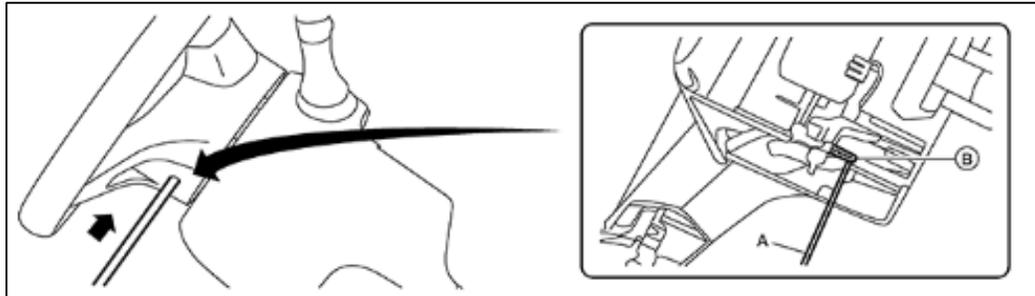


Figure 6

9. Inspect the horn ground wire for signs of pinching.
  - If signs of a pinched ground wire are present, proceed to step 10 to replace the high and low horns.
  - If signs of a pinched ground wire are not present, skip to step 11 on page 6 to install the driver airbag module.

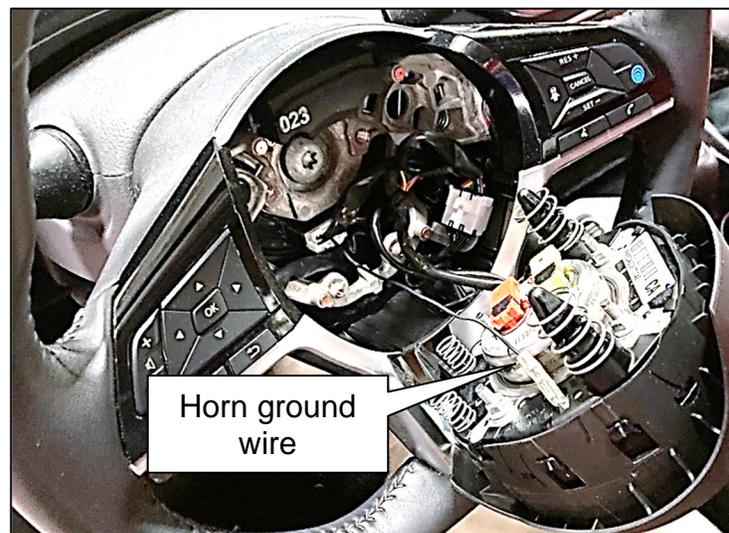


Figure 7

10. Replace the high and low horn.
  - Refer to the ESM: **DRIVER CONTROLS > HORN > REMOVAL AND INSTALLATION – HORN: Removal and Installation**

11. Install the driver airbag module in the reverse order of removal.

**IMPORTANT:**

The pinched ground wire does not require a wire repair. When installing the driver airbag module to the steering wheel, rotate the driver airbag module 360° to remove excess slack from the ground wire and to prevent the ground wire from becoming pinched.

12. Reconnect the negative battery terminal.

13. Perform **ADDITIONAL SERVICE WHEN REMOVING 12V BATTERY NEGATIVE TERMINAL.**

- Refer to the ESM: **ELECTRICAL & POWER CONTROL > POWER SUPPLY, GROUND & CIRCUIT ELEMENTS > BASIC INSPECTION > POWER SUPPLY, GROUND CIRCUIT ELEMENTS > ADDITIONAL SERVICE WHEN REMOVING 12V BATTERY NEGATIVE TERMINAL**

14. Test and confirm that the horns operates correctly.

## PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
HORN ASSY – ELECTRIC HIGH	25610-***** (1)	1
HORN ASSY – ELECTRIC LOW	25620-***** (1)	1

(1) Use the VIN in the EPC to determine the correct part number.

## CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	MODEL	PFP	OP CODE	SYM	DIA	FRT
Inspect Horn Ground Wire & Replace Horn (All)	Altima	(1)	RXB5AA	ZE	32	0.7
	Kicks					0.4
	LEAF					0.7
	Sentra					0.4
	Versa					0.4

(1) Reference the EPC and use the Horn Assy – Electric (25610-\*\*\*\*\*) as the Primary Failed Part (PFP).

## AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
June 17, 2022	NTB22-051	Original bulletin published