



TECHNICAL SERVICE BULLETIN

Classification: BT22-016	Reference: NTB22-056	Date: July 7, 2022
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FIELD QUALITY PARTS COLLECTION INITIATIVE 2017 PATHFINDER; HOOD LOCK COMPONENTS

CAMPAIGN ID #: R22A4
APPLIED VEHICLES: 2017 Pathfinder (R52)

**Check Service COMM or Dealer Business Systems (DBS)
National Service History to confirm campaign eligibility.**

INTRODUCTION

Nissan is conducting this parts collection initiative on certain specific model year 2017 Pathfinder vehicles to replace the Hood Lock Assembly, Secondary Latch, and the Hood Lock Release Cable. This service will be performed at no charge to the customer for parts or labor.

NOTE:

- This parts collection initiative will expire when sufficient quantities have been collected.
- As part of this initiative, a complimentary engine oil and filter change is available to the customer.

IDENTIFICATION NUMBER

Nissan has assigned identification number R22A4 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

Dealers are to repair vehicles falling within range of this campaign that enter the service department. This includes vehicles purchased from private parties, vehicles presented by transient (tourists) owners, and vehicles in a dealer's inventory.

Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

NOTICE

To avoid damage to the vehicle, use suitable, protective coverings on trim and painted surfaces during the repair.

Replace the Secondary Latch

1. Replace the Secondary Latch.
 - Refer to the ESM: **BODY EXTERIOR, DOORS, ROOF & VEHICLE SECURITY > DOOR & LOCK > REMOVAL AND INSTALLATION > HOOD LOCK > SECONDARY LATCH > Removal and Installation**

Replace the Hood Lock Assembly

2. Replace the Hood Lock Assembly.
 - Refer to the ESM: **BODY EXTERIOR, DOORS, ROOF & VEHICLE SECURITY > DOOR & LOCK > REMOVAL AND INSTALLATION > HOOD LOCK > HOOD LOCK > Removal and Installation**

Replace the Hood Lock Release Cable

3. Replace the Hood Lock Release Cable.
 - Refer to the ESM: **BODY EXTERIOR, DOORS, ROOF & VEHICLE SECURITY > DOOR & LOCK > REMOVAL AND INSTALLATION > HOOD LOCK > HOOD LOCK RELEASE CABLE > Removal and Installation**

IMPORTANT: All replaced parts should be retained for collection via the normal part return process.

4. Perform complimentary oil and filter change (unless customer requested otherwise).
5. Remove any protective coverings from the vehicle.
6. Lower the hood support rod, secure it, and then close the hood.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
HOOD LOCK ASSEMBLY (1)	65601-3JA1A	1
CRANK-BELL, HOOD LOCK (Secondary Latch) (1)	65603-9PF1A	1
COMPLETE CABLE ASSEMBLY (Hood Lock Release Cable) (1)	65621-3KA2A	1
OIL FILTER	15208-65F0E	1
DRAIN PLUG WASHER	11026-JA00A	1
ENGINE OIL 0W-20	(2)	(3)

- (1) All three listed parts should be replaced together.
- (2) Engine oil can be ordered through the Nissan Maintenance Advantage program:
Phone: 877-NIS-NMA1 (877-647-6621) or Website: Order via link on dealer portal
www.NNAnet.com and click on the "Maintenance Advantage" link.
- (3) Refer to **EXPENSE CODE** table.

EXPENSE CODE

EXPENSE CODE	DESCRIPTION	MAX AMOUNT
202	Engine Oil	\$23.50

CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

CAMPAIGN ("CM") ID	DESCRIPTION	OP CODE	FRT
R22A4	Replace Secondary Latch, Hood Lock Assembly, and complete Hood Lock Release Cable	R22A40	0.9
	Replace Secondary Latch, Hood Lock Assembly, complete Hood Lock Release Cable, and Perform Engine Oil and Filter change	R22A41	1.1

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
July 7, 2022	NTB22-056	Original bulletin published