



# TECHNICAL SERVICE BULLETIN

## Snap, Click And/Or Pop Noise From The Door Check When Opening/Closing The Front Door(s)

**22-2321**

10 August  
2022

**Model:**

<b>Ford</b> 2015-2022 Transit
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**Issue:** Some 2015-2022 Transit vehicles may experience a snap, click and/or pop noise from the door check when opening/closing the front door(s). This may be due to a cracked/broken door check and/or fastener. To correct the condition, follow the Service Procedure to inspect/replace the front door check and/or fastener.

**Action:** Follow the Service Procedure to correct the condition if the vehicle meets the following criteria:

- 2015-2022 Transit
- At least one of the following conditions:
  - Snap, click and/or pop noise from the front door check when opening/closing
  - The door check and/or fastener is cracked/broken

**Parts**

Service Part Number	Quantity	Description	Unit of Issue	Piece Quantity
BK3Z-6123500-E	1	Door Check	1	1
W720428-S450B	1	Fastener	1	1
TA-26	As Needed	Motorcraft® Threadlock 262		

Quantity refers to the amount of the service part number required to repair the vehicle.

Unit of Issue refers to the number of individual pieces included in a service part number package.

Piece Quantity refers to the total number of individual pieces required to repair the vehicle.

As Needed indicates the amount of the part may vary and/or is not a whole number. Parts can be billed out as non-whole numbers, including less than 1.

**Warranty Status:** Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

**Labor Times**

Description	Operation No.	Time
2015-2022 Transit: Inspect (Pass) Replace Door Check Retainer(s) One Or Both Front Doors (Do Not Use With Any Other Labor Operations)	222321A	0.3 Hrs.
2015-2022 Transit: Inspect (Fail) Replace One (1) Door Check And Retainers In Both (2) Front Doors (Do Not Use With Any Other Labor Operations)	222321B	0.6 Hrs.
2015-2022 Transit: Inspect (Fail) Replace Both (2) Door Check And Retainers In Both (2) Front Doors (Do Not Use With Any Other Labor Operations)	222321C	1.0 Hrs.

**Repair/Claim Coding**

Causal Part:	6123500
Condition Code:	24

## Service Procedure

1. Inspect the door check. (Figure 1) Is the door check cracked/broken?

Figure 1



(1). Yes - replace the door check and fastener. Refer to Workshop Manual (WSM), Section 501-03 Body Closures. Proceed to Step 2.

(2). No - replace only the fastener. Proceed to Step 2.

2. Partially install the door check and fastener. (Figure 2)

Figure 2



3. Apply 2-3 drops of Motorcraft® Threadlock 262 to the fastener. (Figure 3-4)

Figure 3



E391762

Figure 4



E391763

4. Tighten the door check fastener to 22 lb-ft (30 Nm).
5. Reinstall the front door trim panel. Refer to WSM, Section 501-05 Interior Trim and Ornamentation.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.