

**On-car analysis list from August 19th, 2022**  
**please contact VW Helpline before attempting repair**

|                   | <b>Models</b>                                 | <b>MY</b> | <b>Engine</b> | <b>Transmission</b> | <b>Topic</b>                       | <b>Customer Complaint</b>   |
|-------------------|---|-----------|---------------|---------------------|------------------------------------|---|
| <b>Powertrain</b> | Atlas, Atlas Cross Sport                      | 21-22     | All           | All                 | Heat Shield Rattle                 | Customer states rattle noise from the underbody heat shields  |
|                   | Jetta, Taos                                   | 21-22     | All           | All                 | Brake Pad                          | Customer states brake noise, dust and uneven pad wear<br><b>(Untouched vehicles)</b>  |
|                   | Atlas, Atlas Cross Sport                      | 22        | All           | All                 | MIL-on P0442, P0456                | Customer states MIL-on, fault P0442 and/or P0456 stored in ECM memory<br><b>(Vehicles in Florida, Georgia, Tennessee ONLY)</b>  |
|                   | Jetta   | 22        | DKFA (2.0T)   | All                 | Fuel line rattle                   | Customer states rattle noise under vehicle<br><b>(Must have identified noise to be from underbody fuel lines)</b>   |
|                   | Taos  | 22        | All           | All                 | MIL-on P0463                       | Customer states MIL-on, fault P0463 stored in ECM memory<br><b>(Untouched vehicles ONLY)</b>  |
|                   | Taos, Jetta                                   | 22        | 1.5T (DNKA)   | All                 | Coolant low                        | Customer states coolant light on, coolant level low<br><b>(Untouched vehicles ONLY)</b>   |
|                   | Taos, Jetta                                   | 22        | 1.5T (DNKA)   | All                 | Cooling System Faults              | Customer states MIL-on, fault P19F7 P3081 P0116 and/or P0117 in the ECM<br><b>(Untouched vehicles ONLY)</b><br><b>(Must contain at least one of the faults above)</b>   |
| <b>Chassis</b>    | Atlas, Atlas Cross Sport                      | 22        | All           | All                 | Front shock absorber               | Customer states noise from the front end<br><b>(Any front strut noise including creaking, rattling, grinding over bumps/while turning)</b><br><b>(Untouched vehicles)</b>   |
| <b>Electric</b>   | Atlas, Atlas Cross Sport                      | 20-22     | All           | All                 | Lane Assist                        | Customer states blind spot monitoring error in MFI<br><b>(untouched vehicles)</b><br><b>(Must have faults code C1114F0 and/or C1115F0 in 3C module)</b><br><b>(Reference worksheet "VIN4PIN_Lane_Change_Assist_Errors" before creating/calling Group TAC)</b> |
|                   | ID.4  | 21        | All           | All                 | Airbag light on<br>Fault B1225F1   | Customer states Airbag light on<br><b>(Must have fault code B1225F1)</b>  |
|                   | Atlas, Atlas Cross Sport, Jetta, Taos, Tiguan | 22        | All           | All                 | KESSY Door Lock/Unlock Inoperative | Customer states KESSY door lock/unlock inoperative<br><b>(Untouched vehicles)</b><br><b>(Must have fault codes B1479F0 and/or B147AF0 in AW 09)</b>   |
|                   | Taos  | 22        | All           | All                 | Windshield                         | Customer states there is a visual imperfection in the windshield<br><b>(Untouched vehicles)</b>   |
| <b>Body</b>       | Atlas, Atlas Cross Sport                      | 22        | All           | All                 | Refrigerant low                    | Customer states AC inoperative<br><b>(untouched vehicles)</b><br><b>(Leak must be at receiver drier cap)</b>  |