



SIB 61 13 22

2022-07-20

DELIVERY STOP: REPLACE "SMART OPENER" CONTROL UNIT

This Service Information Bulletin (Revision 2) replaces SI B61 13 22 dated June 2022.

What's NEW (Specific text highlighted):

- Procedure update

MODEL

E-Series	Model Description	Production Date	Affected Option Code
F44	2 Series Gran Coupe	May 4 - 13, 2022	322
G16	8 Series Gran Coupe		
G22	4 Series Coupe		
G23	4 Series Convertible	May 2 - 13, 2022	
G26	4 Series Gran Coupe		
G30	5 Series Sedan		

SITUATION

A limited amount of Model Year 2022/2023 (MY22/23) vehicles were produced with non-functional smart opener control units. The Smart Opener is part of the Comfort Access feature, enabling to open the trunk lid or tailgate using the "foot kicking" motion beneath the rear bumper.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

CAUSE

As a result of the global microprocessor shortage, a non-functional smart opener control unit was fitted at the plant.

CORRECTION

Retrofit the smart opener control unit for contactless tailgate opening.

The non-functional control unit must be exchanged and discarded during the repair.

Note: The Attachment for the Sales Bulletin, and the Customer acknowledgement form from the initial SIB no longer apply and have been deleted.

PROCEDURE

1. Access the smart opener module per AIR repair instructions **61 35 240 "Removing and installing the control unit for contactless trunk opening"**.

2. Remove and discard the "non-functional" smart opener control unit which acted as a circuit "jumper".

The jumper unit was factory-installed to enable other Comfort Access systems to be utilized during the vehicle transport process.



Note that the jumper unit closely resembles the replacement part- Do not mix them up!

Discard the factory-installed jumper unit.

3. Install the functional smart opener control unit P/N 61 35 5A3F3E8 or P/N 61 35 5A562D6. Both P/N are interchangeable.
4. Perform a sleep cycle until the hazard warning switch light goes out, which can take up to 30 minutes.
5. Wake the vehicle and check the functionality of Contact-free trunk lid/tailgate opening.

Note: For correct functioning of Contact-free tailgate opening, the foot must be moved under the center of the bumper and then withdrawn immediately.

PARTS INFORMATION

Only use and invoice the applicable part number below.

Please monitor the Parts Matrix for the parts ordering procedure.

Part Number	Description	Quantity
61 35 5A3F3E8	Smart Opener control unit (GEN 2.5)	1
Or		
61 35 5A562D6	Smart Opener control unit (GEN 2.5)	1

Other small parts such as screws, nuts, and seals, which must be replaced according to the ISTA repair instructions, must be selected from the Electronic Parts Catalog according to the respective VIN and invoiced under the special defect code.

CLAIM INFORMATION

Reimbursement for this Action will be via normal claim entry utilizing the applicable work package information below and a part number listed above.

Defect Code:	0061680600	Fx Gx Retrofitting contactless tailgate opening control unit
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Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 72 669	Retrofitting control unit for contactless	Refer to AIR

	tailgate opening	
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Or:

The vehicle arrives at your center and this Action shows open (No other Main work will be performed or claimed during this workshop visit)

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 2	00 72 141	Retrofitting control unit for contactless tailgate opening	Refer to AIR

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Refer to AIR for the corresponding flat rate unit (FRU) allowance.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B61 13 22 WP 1), unless otherwise required by State law.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

[picture_as_pdf B611322 CUSTOMER ACKNOWLEDGEMENT - Hands-Free Trunk Operation Deletion.pdf](#)

Bulletin #: C4-US-V-1-0622-12A		<input checked="" type="checkbox"/> Take Note	<input type="checkbox"/> Take Action
<input checked="" type="checkbox"/> Retail Operator	<input checked="" type="checkbox"/> Sales Pre-Owned	<input checked="" type="checkbox"/> Business Manager	<input type="checkbox"/> Parts & Accessories
<input checked="" type="checkbox"/> General Manager	<input checked="" type="checkbox"/> Sales New Car	<input checked="" type="checkbox"/> Service	<input type="checkbox"/> Administration
New Vehicle Sales		Policy Bulletin	



Date: June 14, 2022

Supersedes: C4-US-V-1-0622-12

AUTOMOTIVE SALES BULLETIN CUSTOMER ACKNOWLEDGEMENT - HANDS-FREE TAILGATE OPERATION DELETION

MORE DETAILS

Due to the current supply chain situation affecting the global automotive industry, select BMW vehicles may see the temporary unavailability of certain features.

Some Model Year 2022/2023 BMW vehicles will not be equipped with Hands-Free Tailgate functionality which exists in Option Code 322 Comfort Access System; these Vehicles can be identified by the option code 32X Delete Hands-Free Tailgate Operation.

Simultaneously, there is a limited amount of MY22 vehicles which have been produced without the Hands-Free Tailgate functionality **and do not have the option code 32X**.

Vehicles that fall within this criterion, where the function is not available and there is no option code associated with the non-availability of the function, the following will show in Warranty Vehicle Inquiry → Open Campaign Information: Defect Code 0061680600 Service Action: Smart Opener.

Open Campaign Information

Stop Sale	Stop Code	Defect Code	Defect Description	Bulletin Number	Recall Number	Remedy Status	Campaign Status	Reserved By, Reserved Date
	STOP023919	0061680600	Service Action: Smart Opener	TBD		⊗	00-Open	

Only these vehicles, will be retrofitted with the Hands-Free Tailgate operation via a service action later in 2022.

The limitations and process are outlined in the attached MY22 Hands-Free Tailgate Operation Acknowledgement. **This acknowledgement form needs to be signed by the customer who purchased or leased a car without the Hands-Free Tailgate function and without the option 32X included in the build and respective Monroney label.**

Please print at the dealership and request all customers that are affected by this concern to sign the form prior to delivery and keep a copy of the signed form together with all other documents relating to the sale of the individual vehicle.

MORE QUESTIONS?

Please contact your BMW of North America Area Manager with any Sales-related questions.

For all other inquiries, please contact the Retail Support Center:

- Western Region and Central Region – Michael.Pigoncelli@bmwna.com – 201.571.5523
- Southern Region and Eastern Region – Veronica.Santillo@bmwna.com – 201.571.5725

Sale of Vehicles with Open Safety Campaigns (Stop Sale Vehicles)

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by an open Safety Campaign until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed. No vehicle should be reported as sold ("RDR") until the recall repair is completed. This policy will apply to ALL retail types including, but not limited to, Demonstrators, Loaners, Center Employee and DRIVE Program, and BMW NA Company Vehicles. If a vehicle is RDR'd before the recall repair is completed, that vehicle will be ineligible for applicable brand related bonus and incentive monies, and a chargeback of applicable CPO certification fee will apply. You cannot report a vehicle as sold into the manufacturer's retail reporting system, expecting to complete the recall remedy at some future date. Please note that substantial civil penalties apply to violations of the Safety Act.

MY22 Hands-Free Tailgate Operation Customer Acknowledgement

VIN OF AFFECTED VEHICLE: _____

BEFORE TAKING DELIVERY OF YOUR NEW BMW, PLEASE ACKNOWLEDGE THE FOLLOWING BY SIGNING BELOW.

Your MY22/MY23 BMW _____ vehicle is factory-equipped with a Comfort Access system, and due to the current supply chain situation affecting the global automotive industry, the Hands-Free Tailgate operation is currently unavailable; a retrofit will be available free of charge later in 2022.

You will be informed once available for your specific vehicle.

We value you as a BMW customer and want to inform you of this change in the vehicle, so that you can decide for yourself which BMW is best suited for your technology needs and driving experience.

I, _____, have read and fully understand this disclosure and wish to take delivery of the MY22/MY23 BMW vehicle referenced above with the deletion of Hands-Free Tailgate operation, not being available until a retrofitted later in 2022.

Signature_____
Date