



SIB 51 09 22

2022-07-01

SQUEAKING NOISE FROM DRIVER EXTERIOR MIRROR WHEN FOLDING IN AND OUT

MODEL

E-Series	Model Description	Production Date	Affected Option Code
G26	4 Series Gran Coupe	From Start of Production (7/2021) thru approx. 5/2022	All

SITUATION

A “squeaking” noise might be heard from the driver’s exterior mirror when it’s folding in and out.

CAUSE



The gap (4 & 5) between the base and cap of the exterior mirror is too small due to manufacturing oversight.

This tight gap only applies to the driver’s side mirror, because the passenger mirror was produced with different tooling.

CORRECTION

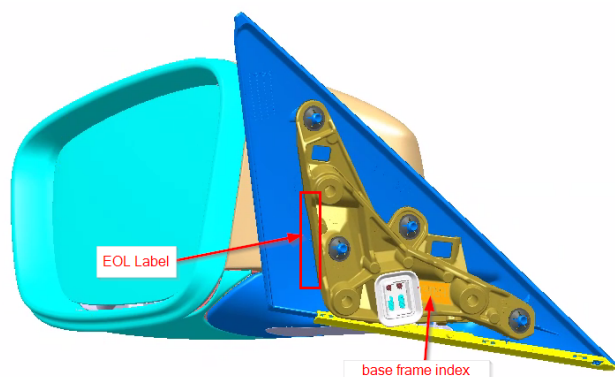
Replace the driver’s exterior mirror assembly.

- The painted mirror cap will be reused from the original mirror

PROCEDURE

- On the driver’s exterior mirror, verify the mirror operational noise issue described above.
- If the noise described above is present, replace the exterior mirror assembly per the repair instructions in AIR/ISTA 51 16 001 “Removing and installing the exterior mirror on left or right front door”.
 - Be careful when removing the original mirror cap. It needs to remain undamaged because it will be installed on the new mirror assembly.

Note: The exterior mirror will need to be replaced with (revision Index (A1) 08).



PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK or AIR which takes into account specific equipment and/or options.

Part Number	Description	Quantity
Refer to ETK/AIR	Exterior mirror w/o glass, heated, left- Note: select the part number for the mirror assembly WITHOUT cap	1

CLAIM INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Defect Code:	6713053900	Exterior mirror flap motor Unpleasant noises
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Refer to AIR for the corresponding flat rate unit (FRU) allowances.

Labor Operation	Description	Labor Allowance
51 16 002	Replacing exterior mirror on left or right front door (Main work)	Refer to AIR
Or:		
51 16 502	Replacing exterior mirror on left or right front door (Plus work)	Refer to AIR
And, as necessary:		
51 00 001*	Localizing body complaint(s) to verify the issue prior to replacing the mirror assembly	Up to 2 FRU
Or:		
00 58 500*	Diagnosis Worktime Flat Rate (See below*)	2 FRU

If you are using a Main labor code for another repair, use the Plus code labor operation 51 16 502 instead of 51 16 002.

*Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS

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	ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department