VOLVO

Service and Parts Business

Service Manager Bulletin

TITLE:

PDS2 Software Installation and Temporary Labor Allowance for i-Cup Vehicles

GROUP:	NO:	ISSUING DEPARTMENT:	CAR MARKET:	
00	452	Warranty	United States and Canada	
REVISIONS: Page 1: Introductory statement added			ISSUE DATE: 2021-09-17	STATUS DATE: 2022-07-11
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"Right first time in Time"

Reference Bulletins: CPI 24-2022 and TJ 36028

UPDATE: With the re-introduction of VIDA Wi-Fi for Google / Android vehicles, this temporary labor allowance will be discontinued as of July 31, 2022.

VIDA Wi-Fi was activated from the factory with cars built after March 28, 2022. Vehicles in service have had the Wi-Fi functionality activated via OTA v2.0 and with all Total Upgrades and PDS performed after April 4, 2022 Further, model year 2023 vehicles will be excluded from this allowance from the start.

TEMPORARY PDS2 ADDITIONAL LABOR ALLOWANCE

MY2022 vehicles equipped with Google/Android infotainment are built with "Factory" software installed. The software has limited functionality and as a result the following message will displayed on the CCD.

This is not customer software. Software has to be updated.

The message will be cleared, and full functionality will be activated when the PDS Upgrade Software (PDS2) is downloaded.

Volvo remains committed to ensuring the highest quality delivery experience to our customers and require that all new vehicles be delivered to the customer with the latest PDS software.

As a temporary measure while the VIDA WI-FI connectivity issue is being resolved on the i-Cup vehicles, an additional labor allowance may be claimed using operation 01720 for .3 on these vehicles. To claim for this additional labor, please follow the claiming instruction below.

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Claim Type: CPS4

Cause Code: 98

CSC Code: 1C

Main OP: 01720

Labor Time: 0.3

Volvo will be accepting claims under CPS4 as outlined above for those i-Cup vehicles* that have already been credited for the PDS2 prior to the vehicle being retailed.

Warranty has suspended the +/- 10-day RDR requirements for those I-cup vehicles that require the installation of the PDS2 software upon wholesale.

The PDS2 can be completed and claimed at the retailer's discretion; however, Volvo will only pay one (1) PDS2 claim. It is the retailer's responsibility to verify that the PDS2 has not been previously claimed and paid.

Note: The PDS software is provided at no charge and available for installation as many times as needed to ensure that the vehicle is in the freshest condition at retail delivery.

All other MY2022 vehicles remain under the current published PDS2 completion and submission policy as outlined in SMB 17-2022.

*The following is an outline of the vehicles and engine codes applicable to this coverage.

Engine	Engine Code	Variant	Model
B4204TE	06	234	S90 B6 AWD
		236	V90CC B6 AWD
		246	XC60 B6 AWD
E400V6	ED	536	XC40 P8 Recharge
		539	XC40 P8 Recharge
B4204T	L1	224	S60 B5 (FWD/AWD)
		246	XC60 B5 (FWD/AWD)