

# Parts Bulletin

TITLE:

**Service Action A10161 Vehicle Connectivity Module (VCM) Software Upgrade Model /Year: 90 Series and XC60 Vehicles MY2017-2018**

<b>GROUP:</b> 30	<b>CAT/NO:</b> A10161	<b>CAR MARKET:</b> United States	
<b>REVISIONS:</b> Quantity for Puerto Rico changed to 16		<b>ISSUE DATE:</b> 2022-07-07	<b>STATUS DATE:</b> 2022-07-07
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**“Right first time in Time”**

**Reference Bulletins: QB A10161**

Volvo Car USA LLC on behalf of Volvo Car Corporation, has decided to launch Active Service Action A10161 on certain Volvo 90 Series and XC60 vehicles Model Year 2017-2018 for certain vehicles built with non 4G compatible software in the Vehicle Connectivity Module (VCM).

Volvo Cars quality investigations have identified that there’s a risk that vehicles may lose network connectivity due to outdated software in the VCM unit, when 3G connection is weak or missing the vehicle will not switch to 4G.

The corrective action is to update the VCM software.

A10161 affects 5,968 vehicles in the U.S. and 16 in Puerto Rico.

Part Number	Description	Qty
31483292	Total Upgrade XC90/XC60	1
31654144	Total Upgrade S90/V90/V90CC	1
31472405	Total Upgrade S90L	1