

# Customer Notification



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
BUILDING 11  
423 N MAIN ST  
MIDDLEBURY, INDIANA 46540-9218

Customer Notification: 51-1500  
DTNA Notification: SF644A-C

- o *Integrity*
- o *Safety*
- o *Quality*
- o *Customer Service*

<<OWNER NAME/DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

August 2022

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to a Daimler Truck North America LLC (DTNA) Field Service Campaign involving certain 2021 through 2022 Coachmen Sportscoach Class A Motorhomes. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

### **WHAT IS THE ISSUE?**

On certain vehicles and under certain circumstances, the tire pressure monitoring system (TPMS) may display incorrect information such as maximum temperature and tire pressure, and/or a message that the tires are under or over-inflated. The TPMS controller will be updated with new software, and certain units will require a longer antenna-mounting bracket to extend the rear antenna downward.

### **OWNERS AND DEALERS: WHAT SHOULD YOU DO?**

Please review and follow the notice that accompanies this letter.

Sincerely,

Forest River  
Office of Corporate Compliance

## **IMPORTANT SAFETY RECALL**

**See enclosed VIN list**

**July 2022  
FL935A-C  
NHTSA #22V-379**

### **Subject: FCCC XC Valor Tire Pressure Monitoring System**

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*.

Daimler Truck North America LLC (DTNA), on behalf of its wholly-owned subsidiary, Freightliner Custom Chassis Corporation (FCCC), has decided that a defect which relates to motor vehicle safety exists on certain model years 2017-2022 Freightliner Custom Chassis Corporation XCM, XCP, XCR, and XCS vehicles manufactured December 15, 2015, through July 22, 2021.

The tire pressure monitoring system (TPMS) may display incorrect information, such as maximum temperature and tire pressure, and/or a message that the tires are under or over-inflated. The information displayed by the TPMS may misinform or confuse the driver, increasing the risk of a crash.

The TPMS controller will be updated with new software, and certain units will receive a longer antenna mounting bracket to extend the rear antenna downward. Repairs will be performed, at no charge, by DTNA authorized service facilities.

Please contact an authorized DTNA dealer to arrange to have the Recall performed and to ensure that parts are available at the dealership. The Recall will take approximately one hour and will be performed at no charge to you. To locate an authorized dealer, search online at <https://northamerica.daimlertruck.com/contact-us/>. Scroll down to "Locate a Dealer," and select the appropriate brand. You may also confirm your vehicle's involvement in this recall at <https://dtna-dlrinfo.prd.freightliner.com:48518/VinLookup/vin-module/getVinLookupPage>.

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department in the postage-paid envelope with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address, [dtna.warranty.campaigns@daimlertruck.com](mailto:dtna.warranty.campaigns@daimlertruck.com). If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or go to [www.nhtsa.gov](http://www.nhtsa.gov).

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure

## **Reimbursement to Customers for Repairs Performed Prior to Recall**

If you have already **paid** to have this recall condition corrected you may be eligible to receive reimbursement.

Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Daimler Truck North America LLC dealer. The following documentation must be presented to your dealer for consideration for reimbursement.

Please provide original or clear copies of all receipts, invoices, and repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when the repair was done.
- Who repaired the vehicle.
- The total cost of the repair expense that is being claimed.
- Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt).

Reimbursement will be made by check from your Daimler Trucks North America LLC dealer.

Please speak with your Daimler Truck North America LLC authorized dealer concerning this matter.