



Technical Service Bulletin

PSS 93 Transmission Shifts to Park or Neutral at or Near a Stop

93 22 81 2067797/1 August 16, 2022.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron GT	2022	All	Not Applicable

Condition

Customer states:

- Occasionally when at or near a stop the driver finds the transmission has selected Park or Neutral on its own.

Workshop findings:

- No relevant DTCs are stored.
- The concern is intermittent.
- The ignition remains on.
- With the brakes applied the driver can select Drive or Reverse and continue driving.

Technical Background

- Due to a software error the engine control unit receives a message that requires it to command the transmission into “Park” or “Neutral”.
- The concern only happens below 3 mph.
- The concern can happen if the vehicle is in Drive or Reverse.
- The concern is only known with the following software combination:



Technical Service Bulletin

- Engine Control Module (ECM), J623 (address word 0001): 9J1907558E__0020.
- High-voltage battery charger (OBC), J1050 (address word 00C6): 5QE915684CR __ 1088.

Production Solution

A software solution is currently under development.

Audi of America will release a new Technical Service Bulletin or a Service Action will be released when the solution is available.

Service

If the above concern applies to the vehicle continue as follows:

1. Try to confirm the following:

- No warning message was displayed.
- The ignition does not turn off.
- Customer can press the brake and select gear again.
- No faults are stored that could cause the issue.

2. If the concern matches confirm the vehicle has the known effected software installed in the Engine Control Module (ECM), J623 (address word 0001) and the High-voltage battery charger (OBC), J1050 (address word 00C6) with the scan tool (Figure 1 and Figure 2).

Address: 0001 System name: 0001 - Engine Electronics Log versions:

<input type="checkbox"/> Identification:	
Data source:	Vehicle
Hardware part number:	9J1907522
Part number:	9J1907558E
Hardware version number:	H02
Software version number:	0020

Figure 1. Engine Control Module software part number and version number.



Technical Service Bulletin

Address: 00C6 System name: 00C6 - High-voltage battery charger Log versions:

[-] Identification:	
Data source:	Vehicle
Hardware part number:	5QE915684CR
Part number:	5QE915684CR
Hardware version number:	H74
Software version number:	1088

Figure 2. High-voltage battery charger software part number and version number.

3. Explain to the customer that a solution is expected to be available by the end of the 3rd quarter of 2022 (subject to change) and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer’s concern.
4. Explain to the customer if the concern happens again they can apply the brakes and select the desired gear (Drive or Reverse).
5. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under Related Links >> Service), or through the Technical Assistance page in Elsa.

Warranty

Claim Type:	<ul style="list-style-type: none"> • 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If the vehicle is outside any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	9330		
Damage Code:	0040		
Diagnostic Time:	GFF – Checking faults and software	0151 0000	Time stated on the diagnostic



Technical Service Bulletin

			protocol (Max 20 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2067797/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2067797**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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