

GROUP	MODEL
General	All 21MY~ Applicable Models w/Rear Door Logic
NUMBER	DATE
PS672 (Rev 1, 08/10/2022)	July 2020



**TECHNICAL OPERATIONS** 

SUBJECT: REAR OCCUPANT ALERT (ROA) W/REAR DOOR LOGIC

## **NOTICE**

This bulletin has been revised to include additional information. New/revised sections of this bulletin are indicated by a black bar in the margin area.

This Pitstop provides information regarding the Rear Occupant Alert (ROA) with Rear Door Logic system on all 21MY~ models equipped with this feature. This system is designed to help prevent a rear passenger from being left inside the vehicle when exiting. The "Check Rear Seats" message will display on the cluster when driver opens the front door, if during vehicle operation the rear doors (one or both) were opened and closed.

<u>Note</u>: To determine if a model is equipped with ROA (Rear Occupant Alert (ROA) w/Rear Door Logic), refer to the Features and Functions Guide (FFG) or the Owner's Manual (OM) for the applicable model.

## Monitoring

## To deactivate or activate ROA:

- Vehicles equipped with standard audio: Press the 'Mode' button on the steering wheel until "User Settings" menu appears on the instrument cluster display. Select "Convenience" → "Rear Occupant Alert" → Select/deselect the check box.
- Vehicles equipped with the infotainment system: Select the 'Setup' button on the infotainment system → Select "Vehicle" → "Convenience" → "Rear Occupant Alert".



Refer to vehicle Owner's Manual for detailed operating instructions.

## **WARNING**

The Rear Occupant Alert (ROA) w/Rear Door Logic system does not physically detect objects or people in the rear seat. Some models (ex. Telluride, Carnival, Sorento) may be equipped with additional ROA ultrasonic sensor monitoring system designed to alert driver if someone may have been left behind. Always make sure you check the rear seat(s) before getting out of the vehicle.