WNE2 Stop Delivery – Re-programming instrument cluster

Update 7/8/22

Please note that with today's PIWIS Tester Release 41.175.000 a remedy (HotFix) is available if the programming of the instrument cluster aborts. This enables programming to be carried out again after aborted ECU programming on the instrument cluster.

This means that downed vehicles with a defective instrument cluster due to attempted WNE2 programming can now be reactivated with this PIWIS Tester Release.

WNE2 Stop Delivery - Re-programming instrument cluster

ID Number	WNE2
Models	Cayenne (9YA/9YB)
	Panamera (971)
Models Year	2022
Number of Affected VINs	TBD*
VIN List	Attached
Summary	Due to ongoing semiconductor shortages, the instrument cluster of the affected vehicles was built with an alternative chip for the audio output.
	With the current instrument cluster software, no visual error message is displayed in the instrument cluster if the new chip fails. If an error occurs, the audio output of the instrument cluster would not function and a respective error message would not be displayed.
	For this reason, the instrument cluster must be reprogrammed before delivery with new software.
What Dealers should do	**Please do not deliver the subject vehicles before the remedy has been carried out.**
	The repair is now available for all vehicles.

TI Number   No. 94-22

* Please note that more vehicles from the current production will be assigned to this campaign until the new software for the instrument cluster is available. The current VIN list is below and will be updated each Wednesday until VINs are no longer added.

Important Reminder

DEALERS SHOULD NOT SELL, LEASE, RENT, OR LOAN ANY NEW OR USED VEHICLES IN DEALER INVENTORY AFFECTED BY THIS NOTIFICATION PRIOR TO REMEDY. DEALERS GROUNDING LEASE RETURNS SHOULD REMEDY ALL AFFECTED GROUNDED VEHICLES.

Old / Outdated updates

Update 6/1/22

In case of an aborted programming and failure of the instrument cluster, the following workaround can be performed in the interim:

Start a new programming with the Programming code (see below) and after the programming is completed, **carry out the automatic reprogramming of the instrument cluster again** (as described in the TI for WNE2) so that the correct software (Panamera SW0077 and Cayenne SW0977) is programmed.
Programming code as intermediate step for Panamera: G2G4S (SW0075)
Programming code as intermediate step for Cayenne: E3G4S (SW0975)

We are still analyzing the reason for the error and therefore the extended loggings ('Ctrl'+'L') are still needed.

Campaign WNE2 can only be closed after the software in the instrument cluster has been programmed as specified in the TI -> Panamera SW0077 and Cayenne SW0977.

Update 5/20/22

Please be advised that the TI is now available for WNE2 and **repairs can now begin** for all affected vehicles. The TI is available in PCSS and the AfterSales Document Database.