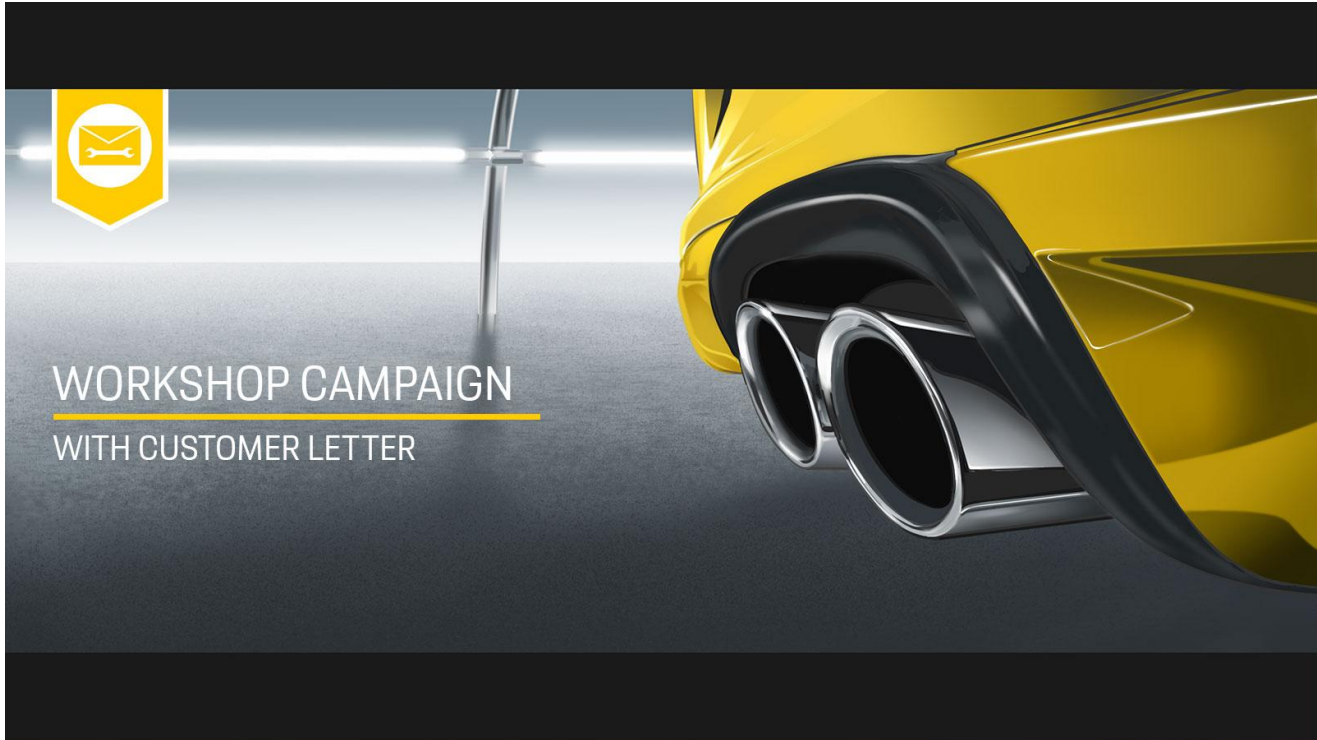


# WMH7 Workshop campaign - Retrofitting or replacing air intake grille

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## WMH7 Workshop campaign - Retrofitting or replacing air intake grille

### Update 2/14/22

Please be advised that we are experiencing issues with WMH7 vehicles assigned to Scope 3. The warranty claims for these vehicles are showing WWS Error 412 "Scope not found" when trying to submit the claim to PCNA. PAG is working on the issue and another update will be made when the issue is resolved.

### Update 1/13/22

Please note that **GT4/GT4 RS/GTS 4.0/Boxster 25 Years & Spyder** vehicles were incorrectly assigned to this campaign and have been removed. The updated VIN list is now attached.

## Additional Information

Please note that WMH7 repairs **can begin immediately** on affected vehicles. Parts can be ordered via PPL with no PRMS ticket needed.

The TI is available via PCSS and the [AfterSales Document Database](#).

## Overview

There is a possibility that leaves and particles of dirt can get into the side air intakes and accumulate in the air guide under certain environmental conditions.

If the relevant warning in the Driver's Manual is not observed and burning cigarettes or cigars are also thrown out of the vehicle, this can pose a risk of a smoldering fire developing in the engine compartment.

To prevent this from happening, optimized protective grilles must be retrofitted or replaced.

<b>Model type</b>	718 Boxster (982) / 718 Cayman (982)
<b>Model year</b>	2015-2022
<b>Number</b>	18,784

## Parts required

Part No.	Designation	Quantity/vehicle	Parts return*
V04015800AA	Protective grille set	1 ea.	No

\*The parts must be stored until **such time as the related warranty or campaign claim** has been credited. If a **barcode is generated** with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the genuine remanufactured parts process or be scrapped.

## Warranty Processing

### Validity:

This workshop campaign will be carried out up to 12/17/2026 and will be closed on this date.

Please note that warranty claims can only be processed before this date.

### Scope 1: Retrofitting additional protective grilles for the air intakes

- Vehicles from campaign WJ35 that have not yet been retrofitted or are open
- 718 Boxster (982)/718 Boxster S (982)

Damage Code WMH7 66 000

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Repair Code	1
Labor time	106 TU

### Scope 2: Retrofitting additional protective grilles for the air intakes

- Vehicles from campaign WJ35 that have not yet been retrofitted or are open
- 718 Cayman (982) / 718 Cayman S (982)

Damage Code	WMH7 66 000
Repair Code	1
Labor time	124 TU

### Scope 3: Replacing protective grilles for the air intakes

- Vehicles that were retrofitted for the first time during campaign WJ35
- 718 Boxster (982) / 718 Boxster S (982)
- 718 Cayman (982) / 718 Cayman S (982)

Damage Code	WMH7 66 000
Repair Code	2
Labor time	27 TU

### Scope 4: Cut out protective grille (installed) and install new protective grille

• Vehicles with a protective grille that has already been fitted in the air duct (standard solution for campaign WJ35)

- 718 Boxster (982) / 718 Boxster S (982)
- 718 Cayman (982) / 718 Cayman S (982)

Damage Code	WMH7 66 000
Repair Code	2
Labor time	63 TU

Please enter the action that was carried out in the Warranty and Maintenance booklet for the vehicle.

## Customer Mobility

If requested, transport for the affected customer can be guaranteed by offering a suitable replacement vehicle. Please invoice this additional service via WWS with the extent of service provided.

## Further Information

Work instruction	TI No. 176/21, Group 6, Service, WMH7
Technical Information*	PCSS / <a href="#">AfterSales Document Database</a>

\* The version published in PCSS is the definitive version.