

Service Update

N222358050 Right Side Overhead Console and Rear Reading Lamps Inoperative



Release Date: August 2022

Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Buick	Envision	2022	2022		

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain 2022 model year Buick Envision vehicles have software that had an unwanted effect resulting in the right-hand reading lamps (OHC and rear) not illuminating when manually switched on.
Correction	Dealers are to inspect for OHC right reading lamp function and replace if necessary.

Parts

Quantity	Part Name	Part No.
1	Roof Console	84894745
1	Roof Console	84894746
1	Roof Console	84894744
1	Roof Console	84894739
1	Roof Console	84894737
1	Roof Console	84894735

Note: Use the vehicle identification number (VIN) and the GM Electronic Parts Catalog (EPC) to determine which roof console to order.

Reminder: Parts may be removed from Retail Inventory Management (RIM). Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9106187	Inspect Reading Lamp Function	0.1	ZFAT	N/A
9106188	Replace Roof Console (Includes Inspection)	0.3		

Service Procedure

Important: Service Agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

NOTE: The replacement service part may have the same part number as the removed component. The internal programming has been revised to correct the condition. Ensure the removed part has the part number defaced with a paint pen and discarded as soon as it is removed from the vehicle.

Verify the function of the roof console front reading lamps as follows:

1. Close all the vehicle doors and allow the courtesy lamps to go off (approximately 20 seconds).

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2. Press the RH reading lamp button.
3. Confirm the reading lamp illuminates.
 - If the RH reading **lamp illuminates**, no further action is required.
 - If the RH reading **lamp does not illuminate**, proceed to step 4.
4. Replace the roof console. Refer to *Roof Console Replacement* in SI.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

Dealer Reports – For USA & Export

The Inventory tab of the Open Vehicle Report will contain Service Update Bulletin VINs that apply to this field action. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will not contain Service Update Bulletin VIN data because the intent of a Service Update Bulletin is to not inconvenience a customer with a special trip for service. Service Update Bulletins are to be completed when the customer is in for a regularly scheduled visit.



GLOBAL SAFETY FIELD INVESTIGATIONS
DCS6250
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 16, 2022

Subject: N222358050 - Service Update
Right Side Overhead Console and Rear Reading Lamps Inoperative

Models: 2022 Buick Envision

To: All General Motors Dealers

General Motors is releasing Service Update N222358050 today. The total number of U.S. vehicles involved is approximately 1,500. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated August 16, 2022. A list of vehicles in dealer inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS