

Subject Seat Memory Function Inoperative		Market USA
Service Category Vehicle Interior	Section Seat	
Applicability 2020-2022 RAV4/HV/Prime		

APPLICABLE VEHICLES

2021-2022	RAV4 Prime	2020-2022	RAV4
2020-2022	RAV4 HV		

CONDITION

Some vehicles may exhibit seat memory switch function inoperative condition if the Seating Position Control ECU is not initialized.

The Pre-Delivery Service (PDS) bulletin (link below) instructs technicians to perform this initialization after the D/C Cut Fuse is installed.

The Repair Manual (links below) states that when any of the following conditions are met, the seat position information in the position control ECU assembly will be cleared:

- The power switch is turned off with any of the seat switches being operated and the ECU-DCC NO.2 fuse removed.
- The power switch is turned off within 1 second of any of the seat switches being operated with the ECU-DCC NO.2 fuse removed.
- Power supplied to the position control ECU assembly is cut while the seat is moving to the memorized position.

RECOMMENDATIONS

If the seat memory switch is not operating as expected, follow PDS and Repair Manual (links below) information to confirm that the related fuses are installed correctly and that the seat position control ECU has been initialized correctly before proceeding with further diagnosis and part(s) replacement.

LINK REFERENCES

1. [SEAT: FRONT POWER SEAT CONTROL SYSTEM \(for Gasoline Model with Memory\): REGISTRATION; 2019 - 2021 MY RAV4 \[11/2018 - ???????\]](#)
2. [SEAT: FRONT POWER SEAT CONTROL SYSTEM \(for HV Model with Memory\): REGISTRATION; 2019 - 2021 MY RAV4 HV \[11/2018 - ???????\]](#)
3. [SEAT: FRONT POWER SEAT CONTROL SYSTEM \(w/ Memory\): REGISTRATION; 2021 MY RAV4 Prime \[06/2020 - ???????\]](#)
4. [T-SB-0100-21: 2022 RAV4, RAV4 HV, and RAV4 Prime Pre-Delivery Service \(PDS\)](#)
5. [2022 Toyota All Models Pre-Delivery Service \(PDS\) Check Sheet](#)