



Preliminary Information

PIT5929 Power Assist Steps Inoperative / Reverse After Being Deployed / Erratic Operation

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 2500/3500HD	2021 - 2022	All	All	All	All
GMC	Sierra 2500/3500HD	2021 - 2022	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	BRS or B3L - Power Retractable Assist Steps
Condition	Some customers may comment of erratic operation of either power assist steps. The most common complaints are that the power assist step will not stay deployed and retracts back in when a door is opened or they are inoperative.
Cause	Software issue.

Correction:

Engineering is aware of this issue and working on a fix. When a fix becomes available a bulletin will be released.

Additional SI Keywords

articulating board boards driver extend in inoperative intermittent left out passenger reversal right running side

Version History

Version	1
Modified	07/14/2022 - Created on.



GENERAL MOTORS