



Preliminary Information

PIT5927 Unable to dismiss Turn By Turn Directions From The DIC

Proactive

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado	2021 - 2022	All	All	All	All
GMC	Sierra	2021 - 2022	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	IOS, UE1, and UDD
Condition	Customers may comment that they are unable to cancel or dismiss Turn-By-Turn directions on the DIC.
Cause	Unknown at this time.

Correction:

Engineering is aware of the concern and working on the field fix. This PI will be replaced by a Service Bulletin when a fix is made available.

Until a fix is available, the concern can be corrected by turning off the ignition and opening the door to cancel RAP after reaching the destination or after canceling the TBT directions on the radio.

Version History

Version	1
Modified	07/05/2022 - Created on.



GENERAL MOTORS