



Technical Service Bulletin

20 Vehicle Cannot Be Refueled

20 22 47 2067760/1 August 11, 2022.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback	2022	034647 - 035433	Not Applicable

Condition

Customer states:

- The customer has difficulty refueling the vehicle. The nozzle switches off, and the flow backs up in the filler neck.

Workshop findings:

- There is a ridge/obstruction in the fuel filler neck.

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Production Solution

Not applicable.

Service

Replace the fuel tank according to ETKA.



Note:

Try to reproduce the customer complaint (based on the description/cause of the issue), so that it can be clearly assigned to this TSB. The following repair must only be carried out if all the criteria (model/type, chassis number, engine/motor and gearbox code, PR number(s), part number, software version, code, etc.) apply exactly. Otherwise, this solution will not eliminate the problem, and repeat repairs may be necessary. In such a case, we may reject the warranty claim and charge back the parts.



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Warranty

Claim Type:	<ul style="list-style-type: none">• 110 Up to 48 Months/50,000 miles• G10 for CPO Covered Vehicles – Verify Owner• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	2010		
Damage Code:	0010		
Labor Operations:	Replace fuel tank	2010 55 xx	See SRT with associated operations
	Fuel level check	2025 0199	60 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test after the service procedure	0121 0004	10 TU
Claim Comment:	As per TSB 2067760/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity



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See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
See ETKA	Fuel tank	01

Additional Information

All parts and service references provided in this TSB (2067760) are subject to change and/or removal.

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