



# Technical Service Bulletin

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## 91 MIB3: rear MMI operating unit (SCON) has an uncomfortable temperature (hot)

91 22 16 2067724/1 August 2, 2022.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A8	2020 – 2021	All	Rear MMI Central Control Unit

## Condition

### Customer states:

The rear MMI operating unit (SCON) feels uncomfortably hot when either in the charging cradle or recently taken out of it.

### Workshop findings:

No relevant DTCs are stored.

## Technical Background

The SCON is located and stored in a charging cradle. It is charged via electrical contacts in the charging cradle.

While charging, the SCON may heat up; this effect is the same as in other electrical devices (smartphones, tablets, etc.). The effect can be amplified by the limited space and airflow around the charging cradle.

If the SCON has been fully discharged, the resulting high levels of charging current may result in the device heating up to an extent that is perceived as uncomfortable by the customer.

In the event of full discharge, it can take a while for charging to begin, especially in high ambient temperatures. The SCON has built-in safety mechanisms to prevent damage due to overheating.

If the SCON has a high temperature or if it is in thermal protection mode and turned off, this is usually normal. If the SCON works again after it has cooled down, it must not be replaced.



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## Production Solution

Not applicable.

## Service

No repair is available at this time.

1. Do not perform any repairs. Any repairs for this concern may be denied.
2. Instruct the customer that this condition is normal.

## Warranty

This TSB is informational only and not applicable to any Audi warranty.

## Additional Information

All part and service references provided in this TSB (**2067724**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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