



# Technical Service Bulletin

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## 47 Brake Servo Unit is noisy when pressing the brake pedal - Q5

47 22 15 2067321/3 August 3, 2022. Supersedes Technical Service Bulletin Group 47 number 22-14 dated July 27, 2022, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5, and SQ5	2018 – 2021	All	Not Applicable
Q5 Sportback, and SQ5 Sportback	2021		

## Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header (Added Model Years)
2	07/27/2022	Revised header (Corrected ELSA display issue)
1	06/14/2022	Initial publication

### Customer states:

- Squeak noises can be heard when pressing the brake pedal.

### Workshop findings:

The noise can be reproduced and is coming from the Brake Servo Unit (Brake Booster).



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## Technical Background

The noises are coming from the brake servo unit rubber boot.



**Note:**

This bulletin does **not** include PHEV vehicles.

## Production Solution

Improved rubber boot was introduced gradually in 1<sup>st</sup> Quarter 2021.

## Service

If noises are identified when pressing the brake pedal, proceed as follows:

- Record an audio file of the complaint.
- Attach the audio file to the DOC-IT database (Include VIN Number in the file).
- Replace Brake Servo Unit according to:

*ELSA>>Repair Manual>>Chassis>>Brake System>>47 Hydraulic Components>>Brake Booster/Brake Master Cylinder>>Brake Booster Removing/Installing.*



**NOTE:**

**Replaced Components without audio files uploaded to DOC-IT will be debited!**

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li></ul>
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	<ul style="list-style-type: none"><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If the vehicle is outside of any Audi Warranty, this bulletin is informational only.</li></ul>		
<b>Service Number:</b>	4770		
<b>Damage Code:</b>	0020		
<b>Labor Operations:</b>	Brake servo unit replace	4770 1900	See SRT
<b>Diagnostic Time:</b>	GFF	0150 0000	Time stated on the diagnostic protocol (Max 50 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	0121 0004	10 TU
<b>Claim Comment:</b>	As per TSB 2067321/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Brake Servo Unit (Brake Booster)	See ETKA/ELSA
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA



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## Additional Information

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