TO: Freightliner Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
Re: Recall Campaign Launch Notification **Model 907 (Sprinter)** **Model Years 2019-2020** **Update Rear View Camera Software**	DATE: June, 2022

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above

Daimler Vans USA, LLC

A Mercedes-Benz Group AG Company

One Mercedes-Benz Drive Sandy Springs, GA 30328 770.705.0600

Campaign No. :	Campaign Desc. :	Update Rear View Camera Software
2022060009	VS3KOMRUE	

This is to notify you of a **Recall Campaign Launch** to update the Rear View Camera software on approximately **690** MY19-20 Freightliner Sprinter vans. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. All affected VINs will be flagged "**OPEN**" in VMI and **cannot be sold until remedied.**

Background

Issue	Mercedes-Benz AG ("MBAG"), the manufacturer of Freightliner Sprinter vans, has determined that on certain Sprinter vehicles, the display function of the rearview camera might be impaired. In some instances the rearview image might not be displayed in the central display after engaging the reverse gear. Instead, the central display would continue to display the existing screen image (e.g. navigation, radio, etc.) or display a black screen with a message warning of the inoperability of the rearview camera to display an image. There is no deactivation of the rearview camera, or frozen rearview camera image. A rearview camera image might not be available within 2.0 seconds (as required by FMVSS 111 S5.5.3) as the vehicle begins to back up, which might impair rear visibility which could increase the risk of a crash.
What We're Doing	DVUSA is conducting a voluntary recall. An authorized Freightliner Sprinter dealer will update the software for the rearview camera to current product specifications.
Parts	**Software is available**

Vehicles Affected

Vehicle Model Year(s)	Model Year 2019-2020
Vehicle Model (s)	Sprinter VS30, Platform 907

Vehicle Populations

Total Recall	**690**
Dealer Inventory	**0**

Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired.

Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.

Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new Sprinter vehicles covered by this notification until the vehicle has been repaired.

Next Steps/Notes

Customer Notification Timeline	An owner notification letter will be mailed in July, 2022.
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective DVUSA fleet representative for further information and next steps. For repairs, please contact your preferred DVUSA dealer.

While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.

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Recall Campaign Bulletin Recall Campaign Bulletin
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Campaign No. 2022060009, June, 2022

TO: ALL FREIGHTLINER CENTERS

SUBJECT: **Model 907 Sprinter, Model Year 2019-2021**
Update Rear View Camera Software

MBAG has determined that on certain Sprinter vehicles, the display function of the rearview camera might be impaired. In some instances the rearview image might not be displayed in the central display after engaging the reverse gear. Instead, the central display would continue to display the existing screen image (e.g. navigation, radio, etc.) or display a black screen with a message warning of the inoperability of the rearview camera to display an image. There is no deactivation of the rearview camera, or frozen rearview camera image. A rearview camera image might not be available within 2.0 seconds (as required by FMVSS 111 S5.5.3) as the vehicle begins to back up, which might impair rear visibility which could increase the risk of a crash.

An authorized Sprinter dealer will update the software for the rearview camera to current product specifications.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately **11,522** vehicles are involved.

Order No. V-RC-2022060009 This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Model **907, 910**
with code FR8 (Rear view camera)
except code JB6 (Parking package with 360-degree camera)
except code JB7 (Parking Package with reversing camera)

Operation no. of the operation texts or standard texts and flat rates

Category	Op. no.	Operation text	Time	Acc. no.	Code
L	02 2443	Operations: Connect/disconnect diagnostic system	0.1 hr	54 963 19	VS3KOMRUE
L	02 2445	Operations: Connect/disconnect charger (vehicle diagnosis system connected)	0.1 hr	54 963 19	VS3KOMRUE
L	02 2442	Operations: Update ..... control unit software (vehicle diagnosis system connected)	0.1 hr	54 963 19	VS3KOMRUE

	Notes on programming control units		AH54.21-P-0001-03Z
◁	**Check**		
1	Check whether vehicle is affected by measure.	Affected vehicles: Update software for reversing camera control unit (code: VS3KOMRUE, acc. no.: 54 963 19) Model 907.### ## as of 000239 up to 364241 Affected vehicles: Update software for reversing camera control unit (code: VS3KOMRUE, acc. no.: 54 963 19) Model 910.### ## as of 000706 up to 264200	SM54.65-D-0028-01AAA SM54.65-D-0028-01AAB

	Update software		
2 ☞AD	Connect diagnostic system.	ⓘ Always use the latest XENTRY Diagnosis software release. ⓘ It is absolutely essential to precisely follow the operation steps as described in the vehicle diagnosis system.	AD00.00-D-2000-06TS
3 ☞AR	Connect charging equipment. Maintaining on-board electrical system voltage when performing test and diagnosis work on vehicle	ⓘ During the entire work procedure a sufficiently large voltage supply must be provided for the vehicle's on-board electrical system. Otherwise any undervoltage that occurs may damage the control units. ⓘ Follow the operating instructions for the charger. ⓘ Use the charger to ensure that an adequate power supply (min. 12.5 V) is provided for the on-board electrical system battery.	AR54.10-D-1127TS
4	Update reversing camera control unit software.	ⓘ It is absolutely essential to precisely follow the operation steps as described in the vehicle diagnosis system.	
5 ☞AD	Disconnect diagnostic system.		AD00.00-D-2000-06TS
6 ☞AR	Remove charger from vehicle.		AR54.10-D-1127TS