

## Technical product information

<b>Topic</b>	Rear Shock absorber leaking (Left or Right)
<b>Market area</b>	Bentley: worldwide (2WBE)
<b>Brand</b>	Bentley
<b>Transaction No.</b>	2061743/2
<b>Level</b>	EH
<b>Status</b>	Approval
<b>Release date</b>	

### New customer code

Object of complaint	Complaint type	Position
running gear -> shock absorber/suspension control	functionality	
running gear -> running gear, springs, shock absorbers -> shock absorber	leaks -> leaking	rear left
running gear -> running gear, springs, shock absorbers -> shock absorber	leaks -> leaking	rear right
running gear -> running gear, springs, shock absorbers -> shock absorber	leaks -> oil leak	rear left
running gear -> running gear, springs, shock absorbers -> shock absorber	leaks -> oil leak	rear right

## Vehicle data

### New Continental GT - New Continental GTC - New Flying Spur

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*
3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*
3S4*	2019	E		*	*	*
3S4*	2020	E		*	*	*
3S4*	2021	E		*	*	*
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*

## Documents

Document name
<a href="#">master.xml</a>

## Customer statement / workshop findings

Oil leak evident from the rear shock absorber/s (Left and/or Right)

## Technical background

### Revision history TPI2061743/2

- VIN cut off added in the Production change section
- Part number information added within the parts information section

Should oil be leaking from the left or right rear shock absorber as shown in Figures 1 - 2 and 3, the operative should refer to the Measure section of this TPI



Figure 1



Figure 2



Figure 3

## Production change

All vehicles have the latest specification parts fitted from VIN SCBBZ53S6NC096685, in the event that any rear dampers are found to be leaking post the afore mentioned VIN, the operative should raise a DISS query and await feedback before conducting any further work

## Measure

- 1) Carry out an inspection of the right and left hand shock absorbers
  - Should an oil leak be evident
- 2) Open a Non technical/For information only DISS query
  - Attach photos of the leaking shock absorber/s to the open DISS query
  - Submit the DISS query
- 3) Replace the leaking shock absorbers in pairs - Refer to Rep.Gr 42

## Warranty accounting instructions

Warranty type            110 or 910  
Damage service number   42 93  
Damage code            00 50

### Labour

Labour operation code    42 93 19 00  
Time                        50 T/U's (x1 rear damper)

## Parts information

Fitment of new rear dampers in pairs as detailed below:

New Continental GT - 975 513 035 J (x2)  
New Continental GTC - 975 513 035 K (x2)  
New Flying Spur - 975 513 035 L (x2)