

Subject: Engineering Information - (EI Lite) - (Pictures Only) - Squeal Type Noise Heard from Dust Shield Making Contact with the Front Rotor

Attention: Proceed with this EI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PIE and proceed with diagnostics found in published service information. THIS IS NOT A RECALL refer to Service Bulletin 04-00-89-053 for more details on the use of Engineering Information bulletins. Proceed with this EI Lite ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard this PIE and proceed with diagnostics found in published service information. THIS IS NOT A RECALL — refer to the latest version of Service Bulletin 04-00-89-053 for more details on the use of Engineering Information bulletins.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Colorado	2022	2022	—	—	—	—
GMC	Canyon						

Involved Region or Country	U.S. Dealers ONLY
Condition	<p>Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI Lite. If a customer comments on a squeal type noise from the dust shield making contact with the front rotor that results in a repair. Please, use the Field Product Reporting (FPR) App, take pictures of the issue (per details below), fill out required fields (including adding EI number PIE0712 in the Condition Field) and Submit.</p> <p>Note: Note: Instructions to load the FPR App to your phone and other detailed instructions can be found in the latest version of Bulletin 02-00-89-002 (U.S. Dealers) .</p>
Cause	GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

Correction

Dust Shield Making Contact with the Front Rotor

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

If a customer comments on an issue that concerns a squeal type noise heard from dust shield making contact with the rotor that results in a repair on any 2022 Colorado/Canyon. Please, use the Field Product Reporting (FPR) App, take pictures of the issue (per details below), fill out required fields (including adding EI number **PIE0712** in the Condition Field) and Submit.

Note: GM has updated the Field Product Reporting App, and it is now part of the "Certified Service Mobile Toolbox" (CSMT) Instructions to load the App to your phone and other detailed instructions can be found in the latest version of Bulletin 02-00-89-002 (U.S. Dealers).



1. Take clear close up pictures of the issue area.

Note: Use colored tape or other type of stick on marker can be used to indicate area of concern.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
2486278*	Engineering Information - (EI Lite) - (Pictures Only) - Dust Shield Making Contact with the Rotor	0.3 Hrs.

*This is a unique Labor Operation for bulletin use only.

Version	1
Modified	Released July 28, 2022