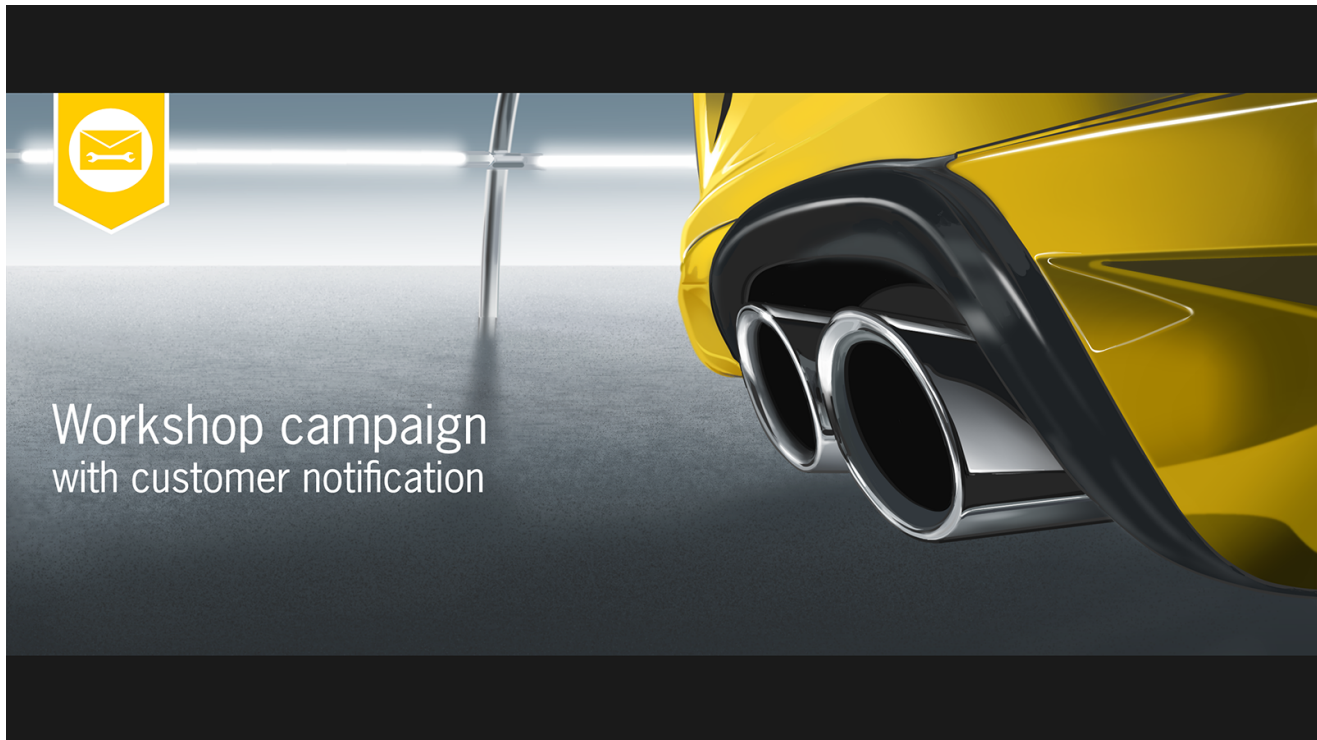


WME3 Workshop Campaign - Changing vehicle order in the instrument cluster



Update 7/11/22

Please be advised that the TI for changing the vehicle order is now available in PCSS and the [AfterSales Document Database](#). This remedy will need to be completed in order to update the vehicle with the order number for the manual column adjustment.

Update 6/9/22

Please be advised that the title of WME3 has been changed to "Changing vehicle order in the instrument cluster". This title more accurately reflects the upcoming programming TI that will be released. As previously stated, **vehicles will NOT be receiving a retrofit of any kind**, but customers will instead be compensated. The instructions for changing the vehicle order will not be released until customers are compensated, in order to eliminate possible confusion over a remedy or retrofit. PCNA's main concern is the customer reimbursement. Please do not attempt to submit Warranty Claims for WME3 until the TI has been released.

Update 6/3/22

Please be advised that information on WME3 customer reimbursements is now available on PPN [here](#).

Attached to this post is an FAQ file and a draft of the customer notification that will be sent today.

Update 3/25/22

Due to circumstances beyond Porsche's control, **vehicles affected by WME3 WILL NOT BE RETROFITTED WITH AN ELECTRONIC STEERING COLUMN ADJUSTMENT**. Customers with affected vehicles will instead receive compensation. Further information regarding customer compensation will be released at a later date.

WME3 Workshop campaign with customer notification - Retrofit electrical steering column adjustment

Important Information:

At the time of vehicle delivery, vehicles subject to WME3 were manufactured with a manually adjustable steering column instead of the electrically adjustable steering column that is normally a part of the seat Memory Package. Customers were informed of the change in vehicle specification at time of first delivery and offered a retrofit to the electrically adjustable steering column when it became available. Due to circumstances beyond Porsche's control, the retrofit is no longer possible. Consequently, Porsche is instead providing customers with notification and a refund instead of the planned retrofit. Additional details will be provided at a later date.

- Please note that this PPN information serves as preliminary information.
- At the present time, no statement can be made about the availability of parts. Together with our suppliers, we are working at high priority to procure the required capacities of components. As soon as these are available and a retrofitting of the electric steering column adjustment is possible, we will inform you immediately. In the meantime, please refrain from requests regarding the availability of parts.
- The Technical Information and the corresponding customer notification letter will be published at a later date.
- **Vehicles may be delivered in the meantime prior to part availability. Please ensure each customer is informed via the attached pre-sale disclosure.**

Overview

Due to worldwide semiconductor bottlenecks at individual suppliers, a temporary exchange of the steering column had to be made. For this reason, the affected vehicles were temporarily equipped with a manual steering column adjustment instead of an electric one.

For this reason, the electric steering column adjustment must be retrofit on the affected vehicles.

Until the electric steering column adjustment parts are available, the steering wheel position on the affected vehicles can only be adjusted manually. The attached pre-sale disclosure should be presented to customers to make them aware of this situation prior to delivery.

We are working with high priority to procure the necessary spare parts for retrofitting.

Please arrange for this measure to be carried out immediately on the affected vehicles once further information is available.

Model type	Taycan (Y1A / Y1B), 911 (992), Panamera (971), Cayenne (9YA/9YB), Macan (95B)
Model year	2021
Vehicle specifications	Electric steering column adjustment (I-No. 2C4, 2C7)
Number of affected vehicles	8869

*Please note that vehicles from current production are added to this campaign on a daily basis and the VIN list will therefore be updated frequently. Always check PCSS for open Workshop Campaigns. The manufacturing period and the number of affected vehicles may still change due to volatile availability of the control units.