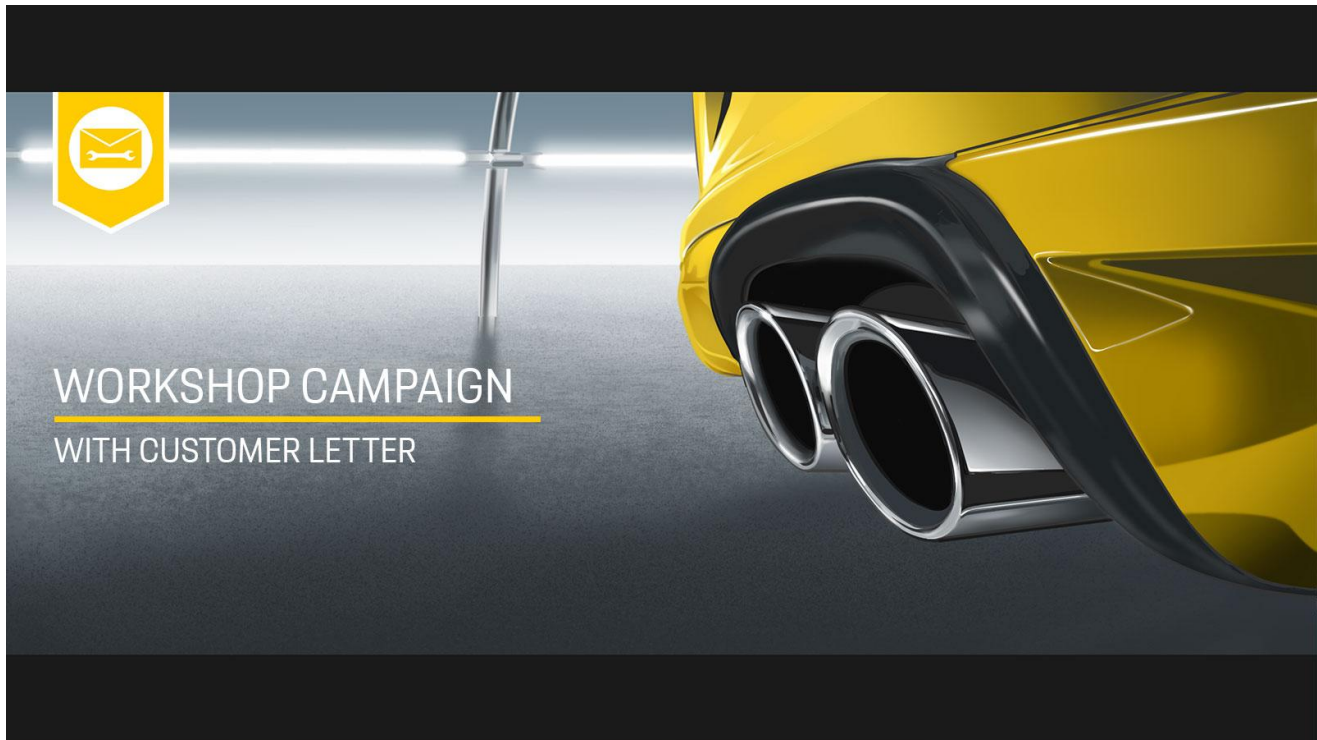


WLN3 Workshop campaign - Replacing starter



WLN3 Workshop campaign - Replacing starter

Update 12/17/21

Please be advised that parts for vehicles affected by WLN3 are available and **repairs can begin**. The Starter part (V04015001BJ) must be ordered via PPL Order with PRMS Parts Support ticket needed. The ticket should be sent to your dealer's PCNA Parts Support Specialist and the ticket must contain the PPL Order number. All other supporting parts can be ordered as needed, without a PRMS ticket.

The TI is available in PCSS and the [AfterSales Document Database](#).

Overview

The affected vehicles may have been fitted with a starter on which the threaded joint for the end cover can come loose and can cause the starter to fail.

As a result, the vehicle may not start.

To prevent this from happening, the starter must be replaced on the affected vehicles.

Model type	Cayenne (9YA) Cayenne S (9YA) Cayenne Turbo (9YA)
Model year	2018-2019
Number	105

Parts required

Replacing starter - Vehicles with campaign scope 1

- Relevant for Cayenne Turbo (9YA) with protective plate for engine (1SF)

Part No.	Designation	Quantity/vehicle	Parts return*
V04015001BJ	Starter	1 ea.	No
N 10314506	Hexagon flange bolt, M10 x 50	1 ea.	No
PAF911296	12 point socket	1 ea.	No
9A700803500	Internal hexagon round-head countersunk screw, M8 x 60	1 ea.	No
9A700806600	Internal hexagon round-head countersunk screw, M8 x 33	1 ea.	No
PAF00072900	Hexagon socket head bolt, M8 x 20	3 ea.	No
PAB253115	Seal	1 ea.	No
PAF911308	Hexagon collar nut, self-locking	3 ea.	No

Replacing starter - Vehicles with campaign scope 2

- Relevant for Cayenne Turbo (9YA) without protective plate for engine (1SA)

Part No.	Designation	Quantity/vehicle	Parts return*
V04015001BJ	Starter	1 ea.	No
N 10314506	Hexagon flange bolt, M10 x 50	1 ea.	No

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PAF911296	12 point socket	1 ea.	No
9A700803500	Internal hexagon round-head countersunk screw, M8 x 60	1 ea.	No
9A700806600	Internal hexagon round-head countersunk screw, M8 x 33	1 ea.	No
PAF00072900	Hexagon socket head bolt, M8 x 20	3 ea.	No
PAB253115	Seal	1 ea.	No
PAF911308	Hexagon collar nut, self-locking	3 ea.	No
PAF82595100	Screw, M6 x 20	2 ea.	No

Replacing starter - Vehicles with campaign scope 3

- Relevant for Cayenne (9YA) with protective plate for engine (1SF)

Part No.	Designation	Quantity/vehicle	Parts return*
V04015001BJ	Starter	1 ea.	No
N 10314506	Hexagon flange bolt, M10 x 50	1 ea.	No
PAF911296	12 point socket	1 ea.	No
N 10742702	Internal hexagon round/oval-head screw, M8 x 25	2 ea.	No
PAF00072900	Hexagon socket head bolt, M8 x 20	3 ea.	No
9A700837900	Tie-wrap	2 ea.	No

Replacing starter - Vehicles with campaign scope 4

- Relevant for Cayenne (9YA) without protective plate for engine (1SA)

Part No.	Designation	Quantity/vehicle	Parts return*
V04015001BJ	Starter	1 ea.	No
N 10314506	Hexagon flange bolt, M10 x 50	1 ea.	No
PAF911296	12 point socket	1 ea.	No
N 10742702	Internal hexagon round/oval-head screw, M8 x 25	2 ea.	No
PAF00072900	Hexagon socket head bolt, M8 x 20	3 ea.	No

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9A700837900	Tie-wrap	2 ea.	No
PAF82595100	Screw, M6 x 20	2 ea.	No

Replacing starter - Vehicles with campaign scope 5

- Relevant for Cayenne S (9YA) with protective plate for engine (1SF)

Part No.	Designation	Quantity/vehicle	Parts return*
V04015001BJ	Starter	1 ea.	No
N 10314506	Hexagon flange bolt, M10 x 50	1 ea.	No
PAF911296	12 point socket	1 ea.	No
N 10742702	Internal hexagon round/oval-head screw, M8 x 25	2 ea.	No
PAF00072900	Hexagon socket head bolt, M8 x 20	3 ea.	No
9A700837900	Tie-wrap	2 ea.	No
PAF911308	Hexagon collar nut, self-locking	3 ea.	No
PAB253115	Seal	1 ea.	No

Replacing starter - Vehicles with campaign scope 6

- Relevant for Cayenne S (9YA) without protective plate for engine (1SA)

Part No.	Designation	Quantity/vehicle	Parts return*
V04015001BJ	Starter	1 ea.	No
N 10314506	Hexagon flange bolt, M10 x 50	1 ea.	No
PAF911296	12 point socket	1 ea.	No
N 10742702	Internal hexagon round/oval-head screw, M8 x 25	2 ea.	No
PAF00072900	Hexagon socket head bolt, M8 x 20	3 ea.	No
9A700837900	Tie-wrap	2 ea.	No
PAF911308	Hexagon collar nut, self-locking	3 ea.	No
PAB253115	Seal	1 ea.	No
PAF82595100	Screw, M6 x 20	2 ea.	No

* The parts must be stored until such a time as the **related warranty or campaign claim has been credited**. If a **barcode is generated** with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the genuine remanufactured parts process or be scrapped.

Warranty processing

Validity:

This workshop campaign will be carried out up to June 3rd, 2026 and will be closed on that date.

Please note that warranty claims can only be processed before this date.

Scope 1:

- **Replacing starter**
- **Relevant for Cayenne Turbo (9YA)** with protective plate for engine (1SF)

Damage code	WLN3 66 000
Repair code	2
Working time	377 TU

Scope 2:

- **Replacing starter**
- **Relevant for Cayenne Turbo (9YA)** without protective plate for engine (1SA)

Damage code	WLN3 66 000
Repair code	2
Working time	377 TU

Scope 3:

- **Replacing starter**
- **Relevant for Cayenne (9YA)** with protective plate for engine (1SF)

Damage code	WLN3 66 000
Repair code	2
Working time	377 TU

Scope 4:

- **Replacing starter**
- **Relevant for Cayenne (9YA)** without protective plate for engine (1SA)

Damage code	WLN3 66 000
Repair code	2
Working time	377 TU

Scope 5:

- **Replacing starter**

WLN3 Workshop campaign - Replacing starter

- **Relevant for Cayenne S (9YA)** with protective plate for engine (1SF)

Damage code	WLN3 66 000
Repair code	2
Working time	377 TU

Scope 6:

- **Replacing starter**
- **Relevant for Cayenne S (9YA)** without protective plate for engine (1SA)

Damage code	WLN3 66 000
Repair code	2
Working time	377 TU

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

Porsche Mobility

If requested, the mobility of the affected customer can be guaranteed by offering a suitable replacement vehicle.

Please invoice this additional service with the campaign scope via WWS.

Further information

Work instruction	TI No. 70/21, Group 2, Service, WLN3
Vehicle list and allocation	Please see attached VIN list
Technical Information*	PCSS / AfterSales Document Database

*The version published in PCSS is the definitive version.