

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75788 - Rumble/Whine noise from speakers while driving. 22MY+
L560 with Active Noise Cancellation Only

Models : Range Rover Velar /
L560

Engineer Lacey Paul

Name :

Last Modified 14 JUL 2022 18:34:25

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Category : Electrical

Symptom : 207000 Entertainment Systems

Content : Symptom:

Rumble/whine noise from vehicle speakers whilst driving, typically at speeds of ~50/60Km/h and above.

Issue:

ARNC sensors mounting at the rear RL and RR picking up ~350Hz resonance, and then the ARNC system attempts to cancel it – that's why we hear a rumble/whine noise.

Action:

DO NOT REPLACE ANY PARTS.

Please ensure that there are no loose panels or heat shields that may be causing a resonance through the vehicle. Submit a TA if no loose components have been found for further instructions.

Submit an EPQR on completion of any repairs.