

The Harley-Davidson Motor Company logo, featuring the word "MOTOR" in a shield, "HARLEY-DAVIDSON" in a central bar, and "COMPANY" in an inverted shield, with a registered trademark symbol.

2022-07-26

[illegible]

NOTE

P&A Batteries with missing date codes are not accepted.

- For non-VIN Claims (DFS): Battery is the correct P&A unit sold to the consumer. Customer must provide proof of purchase which must be returned with the battery upon claim submission.
- Ensure the battery manufacturing date codes match on the battery, the GRX ticket and in the claim notes.
- Include the corresponding GRX ticket - Please protect the ticket by placing it in a plastic bag and securely attaching it to the battery.
- It is always a good idea to capture a picture of the ticket in case it gets lost.

Dealer Inventory Instructions

Important Note About Battery Stocking and Sales:

All Harley-Davidson dealers must maintain a fresh stock of batteries by rotating and selling them on a **first in, first out** basis. All batteries must be sold within 18 months of the date of manufacture code present on the battery label. Batteries over 18 months old at date of retail to customer will no longer be covered under warranty.

Diagnostic Mode Ticket

- **NOTE 1:** The test code (1) must be provided with every warranty claim.
- **NOTE 2:** The last letter, which in this example is "K", displays current software (2) on the machine. Refer to service bulletin M1391A for latest update.

1733085

DIAGNOSTIC MODE

REPLACE BATTERY

VOLTAGE 10.47

MEASURED 4 CCA

P/N 65958-04C

CHARGE TIME 00:40:00

AMP HOURS 0.2 AH

STATE OF HEALTH

REPLACE OK

LAST 8 OF VIN
LB427222

DATE CODE: A22

MID CODE
3VN000-0N4500-0020000

TEST CODE 1
1DN40D-VB078R1

TECH ID: UNREG

VERSION: 192-210335K 2

1. Test code
2. Current software

Figure 1. Diagnostic Mode Ticket