

Complaint Of Noise From Area Of Steering Column

Topic number	LI46.15-P-070510
Version	3
Function group	46.15 - Steering column adjustment
Date	7/11/22
Validity	Model 177 model 247 model 118 model 167
Reason for change	Model series 167 added

Complaint

Noises from the area of the steering column.

- Creaking
- Squeaking
- Chattering
- Humming
- Grinding

Cause

At present, there are no known noise problems with the steering column.

Remedy

Check surrounding area of the steering column for possible noises.

- Instrument panel support
- Steering column switch module

If the cause of the noise can be narrowed down to the steering column, create a PTSS case.

Attach a detailed description of the noise complaint, together with images and a recording of the noise.

A detailed description includes:

XENTRY TIPS

- Position of height and longitudinal adjustment when the noise occurs
- If possible, locate affected component part on steering column
- State any change in the noise when steering column component parts are touched (e.g. spring, etc.)

Symptoms
Chassis/suspension > Steering system > Noises > Beeping
Chassis/suspension > Steering system > Noises > Dragging/squealing
Chassis/suspension > Steering system > Noises > Cracking
Chassis/suspension > Steering system > Noises > Hissing/streaming
Chassis/suspension > Steering system > Noises > Chattering/knocking
Chassis/suspension > Steering system > Noises > Humming/vibrations
Chassis/suspension > Steering system > Noises > Clattering
Chassis/suspension > Steering system > Steering column adjustment > Clattering
Chassis/suspension > Steering system > Steering column adjustment > Corrosion
Chassis/suspension > Steering system > Steering column adjustment > Knocks

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note