

<p>TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers</p>	<p>FROM: Joe Haller, Department Manager – Warranty, Gregory Gunther - Department Manager, Vehicle Compliance and Analysis, Engineering Services</p>
<p>RE: Extended Warranty –Lighting Control Unit MY20 GLE-Class(167 Platform)</p>	<p>DATE: July 29, 2022</p>

IMPORTANT EXTENDED WARRANTY INFORMATION

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has extended the warranty on the lighting control unit from the original New Vehicle Limited Warranty of 4 years/50,000 miles to 25 years/unlimited miles on certain Model Year (“MY”) 2020 GLE-Class (167 Platform) vehicles.

This extended limited warranty applies to the servicing and/or replacement of the lighting control unit under the standard warranty terms and conditions in the event the left exterior backup lamp remains illuminated even though the reverse gear of the vehicle’s transmission is no longer selected. The extended warranty is applicable to the following vehicles:

Model	Model Year	Baumuster	Sales Designation
GLE	2020	167.159 167.149	GLE3504Matic GLE4504Matic

The following damage codes can only be claimed for the replacement of the lighting control unit:

Damage Code: 8260G 01

Always check VMI to determine if a vehicle is covered under the 25 years/unlimited miles extended warranty.

Please check the VIN in NetStar/VMI before scheduling an appointment for the repair. Applicable vehicles will be visible in NetStar/VMI on July 29, 2022

Approximately two weeks after the posting of this NCU, a letter will be mailed to owners notifying them of the warranty extension. If customers have already paid to have a repair related to the conditions specified above, they may be eligible for reimbursement. Please advise the customer to follow the instructions detailed below (also included in a copy of the customer letter).



Reimbursement to Customers for Valid Repairs Performed Prior to Warranty Extension

Customers who have already paid to have any of the included components replaced may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes.

Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Mercedes-Benz dealer. The following documentation must be presented to the servicing or closest Mercedes-Benz dealership for reimbursement:

Original or clear copy of all receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when it was done and who repaired it.
- Only Mercedes-Benz replacement parts were used for the repair.
- Fault Code (DTCs) information belonging to this Warranty Extension, if applicable.
- The total cost of the repair expense that is being claimed.
- Proof of payment of repair (copy of front and back of cancelled check, or copy of credit card receipt).
- Reimbursement will be paid by a check from an authorized Mercedes-Benz dealer.

Should you have any questions or concerns, please do not hesitate to open Warranty Services case online.

