



# Service Bulletin

Bulletin No.: 21-NA-093

Date: July, 2022

## INFORMATION

**Subject:** Dual Level Portable Charge Cord Stowage and Troubleshooting Information

Brand:	Model:	Model Year:		VIN:		Propulsion:	Additional Options (RPOs):
		from	to	from	to		
Chevrolet	Bolt EUV	2022	2023	—	—	All	EKT
	Bolt EV						

<b>Involved Region or Country</b>	North America Only
<b>Condition</b>	Stowage of the dual level portable charger and two swappable cordsets is not detailed in the Owner Manual.

### Information

When performing the functional check of the charger using the 120V cordset, make sure to fully seat the cordset into the charger housing.



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Failure to fully seat the cordset will result in an amber light instead of a blue light on the charger housing (illustrated above).

**Note:** For additional portable charger malfunction information, refer to *Plug in Charging Malfunction* in SI.

With Super Cruise – Insert the charger body into foam cutout, wrap, and stow the cable and cordsets as shown below.



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Without Super Cruise – Insert the charger body into the foam cutout, wrap, and stow the cable and cordsets as shown below.



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<b>Version</b>	3
<b>Modified</b>	Released April 21, 2021 Revised May 21, 2021 – Updated the Subject, added the Bolt EV model, updated first graphic under Information, added a Note under Information and Additional SI Keywords. Revised July 22, 2022 – Added the 2023 Model Year.

Additional SI Keywords: no charge