

Subarunet Announcement

To: All Subaru Retailers
From: Subaru of America, Inc.
Date: July 18, 2022

New Subaru Service Program: WRA-22 – WRX EyeSight® Reprogramming

In the interest of customer satisfaction, Subaru of America, Inc. (Subaru) is initiating a service program for certain 2022 model year WRX vehicles equipped with EyeSight® Driver Assist Technology.

REASON FOR THIS SERVICE PROGRAM

The EyeSight® software in the vehicles included in this service program may erroneously cause the EyeSight functions to temporarily stop working under certain operating conditions. EyeSight functionality will be unavailable for the remainder of the drive cycle, the EyeSight warning light will illuminate, and diagnostic trouble code (DTC) B28A6 will be stored. Following the next ignition cycle, the EyeSight function returns to normal.

Affected Vehicles

The number of U.S. vehicles included in this service program is 1,185.

Model Year	Carline	Production date range
2022	WRX	February 25, 2022 – April 27, 2022

Not all vehicles in the production date range listed above may be included in this service program. Coverage for all affected vehicles must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com. This information will be available today.

Description of the Repair

Subaru retailers will check and, if necessary, update the EyeSight software as described in the Service Program Bulletin at no cost to the customer.

Retailer Responsibility

Any vehicles listed in any recall or campaign that are in retailer stock must be:

- Immediately identified
- Tagged or otherwise marked to prevent their delivery or use prior to repair
- Repaired in accordance with the repair procedures outlined in the Bulletin

Retailers are to promptly perform the applicable service procedures, to correct all affected vehicles in their inventory (new, used, demo & SSLP). Additionally, whenever a vehicle subject to this service program is taken into inventory or in for service, necessary steps should be taken to ensure the repair has been made before selling or releasing the vehicle.

Owner Notification

Owners will be notified by first class mail in August. Retailers will be advised when the notification is scheduled.

Service and Claim Information

Please refer to the WRA-22 Service Program Bulletin on STIS for detailed service and claim information.