

ATTENTION:

GENERAL MANAGER ☐
PARTS MANAGER ☐
CLAIMS PERSONNEL ☐
SERVICE MANAGER ☐

IMPORTANT - All
Service Personnel
Should Read and
Initial in the boxes
provided, right.

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**SUBARU****QUALITY DRIVEN® SERVICE****SERVICE BULLETIN****APPLICABILITY:** 2022MY Forester**NUMBER:** 15-294-22**SUBJECT:** Original Equipment Key Fob Unable
to Remote Start Vehicle**DATE:** 07/08/22**INTRODUCTION:**

This bulletin announces a repair process to address a small number of cases where the original equipment key fobs (short range) may be unable to perform a remote start request on push button start models. This is a result of the incorrect remote engine start (RES) control module being supplied in the accessory installation kit. This situation occurs with the long-range push button start RES systems on applicable vehicles. The supplied “long-range” key fobs included in the accessory installation guide have normal operation under this condition. Though the original fob may have no remote start function, all other functions operate as intended. If this situation is duplicated, refer to the information outlined below.

IMPORTANT: The use of the the original equipment key for RES is an optional feature. The accessory supplied “long-range” fobs are preferred to be used when optimum performance is desired.

PRODUCTION CHANGE INFORMATION:

The new RES module has been fitted with the affected accessory installation kits.

PART INFORMATION:

Part Description	Part Number
REPLACEMENT PART ECU (PUSH BUTTON START)	H101SSJ010

REMINDER: Always order the most up-to-date replacement parts based on the specific VIN being repaired.

**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD
RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

**Subaru of America, Inc. is
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ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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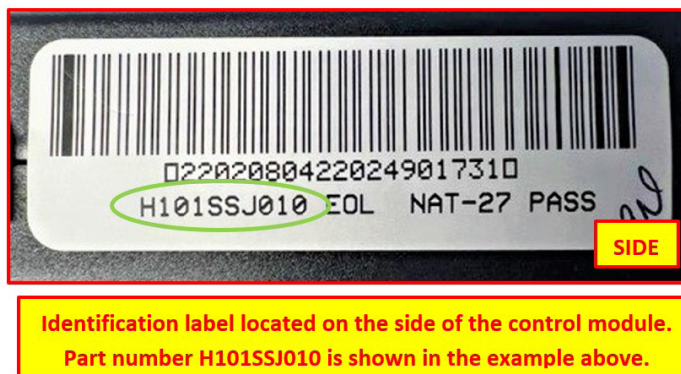
IDENTIFICATION / SERVICE PROCEDURE INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

A. Refer to the Accessory Installation Guide information found on STIS: **2022MY Forester – [H101SSJ000](#)**.

Using this information as a guide, locate the RES control module and verify if the corrected module has been fitted to the vehicle. Locate the tester identification label located on the side of the module and read the part number.

EXAMPLE IMAGES:



What is the part number found printed on the RES control module?

- **H101SSJ010** - The correct control module has been fitted. Continue diagnosis using the applicable Subaru Service Manual.
- **All other numbers** - The incorrect control module has been fitted. Proceed to **Section B**.

B. The service procedures for the remote engine start control module replacement remain unchanged. Refer to the 22MY Forester remote engine start accessory installation guide [H101SSJ000](#). Using **Steps 4-5 and 10-12** as reference, replace the RES control module.

NOTE: ALWAYS confirm proper functions of **ALL** key fobs after a repair has been performed.

WARRANTY / CLAIM INFORMATION:

For Accessories within the Parts Warranty, coverage is one year from the date of purchase, regardless of mileage, or for the period of coverage remaining on the basic new car warranty, whichever is longer.

For vehicles within the Basic New Car Limited Warranty period, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
REMOTE START CONTROL MODULE R&R	B091101	0.4	ZNH43

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IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.