



July 27, 2022

ATTENTION: ALL DEALER PRINCIPALS

Kia America, Inc., is extending the New Vehicle Limited Warranty coverage for repairs related to low-pressure fuel pump failure for 2016-2020 MY Optima vehicles manufactured at a Kia assembly plant in the U.S. from 5 years/60,000 miles to 15 years/ 150,000 miles, whichever comes first, starting from the date the vehicle was first put into service. This warranty extension is to address certain concerns related to the potential failure of the low-pressure fuel pump.

If, at any time during the extended warranty coverage, the customer experiences intermittent reduction in engine power, stalling while at idle, and/or inability or difficulty starting the engine, Kia authorizes its dealers to diagnose the cause at no cost to the customer.

Should one of the conditions described above be diagnosed as being due to a failing low-pressure fuel pump, Kia authorizes its dealers to replace the low-pressure fuel pump at no cost to the customer under this warranty extension.

The Technical Service Bulletin that provides vehicle repair procedures will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com, and the Warranty Bulletin describing this warranty extension will be posted on kdealer.com during the week of **July 27, 2022**.

OWNER NOTIFICATION

Kia will notify owners advising them of the warranty extension program **beginning on July 29, 2022**. Note that owners who have incurred expenses to remedy this issue prior to the date of this notice may have the opportunity to obtain reimbursement for that expense by submitting receipts online to Kia via the Owners section of www.kia.com or by mailing the Request for Reimbursement Form along with their documentation to Kia for review and consideration.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this warranty extension campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Kia Service Department

Enclosures