



Technical Service Bulletin

47 Brake Servo Unit is noisy when pressing the brake pedal - Q5

47 22 14 2067321/2 July 27, 2022. Supersedes Technical Service Bulletin Group 47 number 22-13 dated June 14, 2022, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5, and SQ5	2018 – 2021	All	Not Applicable
Q5 Sportback, and SQ5 Sportback	2021	000001 – 204966	

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Corrected ELSA display issue)
1	06/14/2022	Initial publication

Customer states:

- Squeak noises can be heard when pressing the brake pedal.

Workshop findings:

- The noise can be reproduced and is coming from the Brake Servo Unit (Brake Booster).

Technical Background



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The noises are coming from the brake servo unit rubber boot.



NOTE:

This bulletin does not include PHEV vehicles.

Production Solution

Improved rubber boot was introduced gradually in 1st Quarter 2021.

Service

If noises are identified when pressing the brake pedal, proceed as follows:

- Record an audio file of the complaint.
- Attach the audio file in the DOC-IT database (Include VIN Number in the file).
- Replace Brake Servo Unit according to:

ELSA >> Repair Manual >> Chassis >> Brake System >> 47 Hydraulic Components >> Brake Booster/Brake Master Cylinder >> Brake Booster Removing/Installing.



NOTE:

Replaced Components without audio files uploaded to DOC-IT will be debited!

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.
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	• If the vehicle is outside of any Audi Warranty, this bulletin is informational only.		
Service Number:	4770		
Damage Code:	0020		
Labor Operations:	Brake servo unit replace	4770 1900	See SRT
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 50 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	0121 0004	10 TU
Claim Comment:	As per TSB 2067321/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Brake Servo Unit (Brake Booster)	See ETKA/ELSA
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA



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Additional Information

All parts and service references provided in this TSB (2067321) are subject to change and/or removal.

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