

MAS003112 (MSC 22-24)

Campaign 506

FROM: Maserati TSO

TO: Maserati Network



Maserati

PERSONAL SERVICE LAB

MASTERS OF CARE

TECHNICAL SERVICE OPERATIONS

Service Campaign 506 M15x-M161 - Customer Protection Action - wave 2



DATE: JUNE 23 2022

Certain Maserati Levante (M161) and Quattroporte (M156) MY21-MY22 vehicles in the attached list are involved in a Service Campaign concerning two targeted checks to be performed to prevent some issues and protect the final customer from any negative perception of our product.

Our customers are important to us even more so now. Maserati's product range is enriched with each MY (Model Year) of new cutting-edge content and new models are on the horizon. If Maserati's past is glorious, the near future is fascinating. This Service action goes in the direction of offering our total devotion to the customer. Two potentially critical areas of the vehicle have been identified and we want to make sure that no customer can perceive any defect.

Overview

List of checks to be performed:

Levante (M161) – Water Infiltration from Grommet

Possible water infiltration from two grommets in the trunk Area. To minimize any potential water leak risk, the Grommet's positioning must be checked.

Quattroporte (M156) – Striker's Screw Cover Missing

The cover could be missing. For this reason, a visual inspection must be performed.

Operational Procedure



All images shown in this bulletin are for illustrative purposes only

Preparations:

- Always check in ModisCS+ to see if the vehicle is involved in this campaign and if the campaign has not been previously performed.
- Before performing operations, please follow the indicated procedure for interior protection:

00.AA.005 - INTERIOR VEHICLE PROTECTION

Use the Attached VIN list (Campaign 506 VIN List NAFTA.xlsx) to verify the correct actions to be performed for each VIN

Complete VIN	VIN	Status	M161 Water Infiltration from Grommet	M156 Striker's Screw Cover Missing
ZN661XUA9NX394775	394775	93	Y	N
ZAMYP56B00X394174	394174	85	N	Y

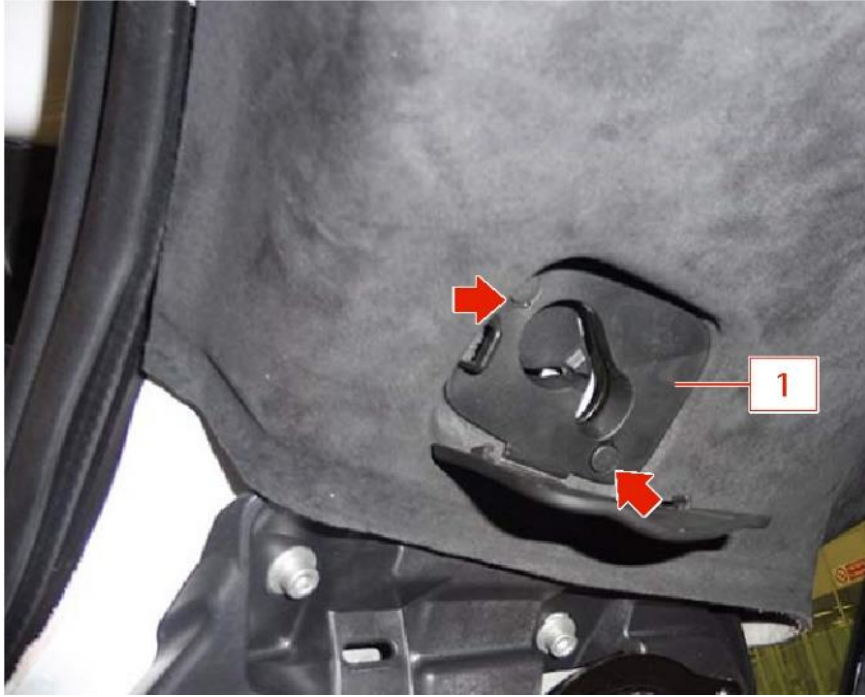
Levante (M161) – Water Infiltration from Grommet (Trunk Area)

1. Lower the rear seats back (1).



2. Remove the RH and LH rear window pillar cover:
09.44.186 - RH REAR-WINDOW PILLAR COVER - Removal/refitting or replacement
09.44.187 - LH REAR-WINDOW PILLAR COVER - Removal/refitting or replacement
3. Remove the RH and LH upper rear a pillar covering:
09.44.007 - RH UPPER REAR A PILLAR COVERING - Removal/refitting or replacement
09.44.008 - LH UPPER REAR A PILLAR COVERING - Removal/refitting or replacement

- Remove the two PINS indicated then remove the roof inside panel LH plate (1). Repeat the operation on the RH side:



- Lower the roof inside panel (1) as figured.



- Verify if the rubber seals (1) and (2) are installed correctly.

Note: Check all 4 points (A) of the seal to ensure correct sealing from water intrusion.



7. If the check is **NOT OK**, perform the correct positioning of the rubber seal.

Quattroporte (M156) – Striker’s Screw Cover Missing

1. Verify if present the luggage compartment lock striker plate floor plate plug (1).



2. If the luggage compartment lock striker plate floor plate plug is not present, perform the rework via the next step.

Rework

3. Position the luggage compartment lock striker plate floor plate plug (1) and tighten the screws indicated.



Note: the cap should be inside a bag in the trunk compartment. If it is not present, order the spare part.

Warranty Claim

Complete the warranty claim as follows:

Description	Code
Campaign Number	506
Warranty Code	23
Fault Code	063
Component Code	9.61.071
Operation Code: ■ Levante (M161) – Water infiltration from grommet <ul style="list-style-type: none"> ▪ Check 8.60.088.A (0,35h) ▪ Check + Rework 8.60.088.B (0,45h) Quattroporte (M156) – Striker’s Screw Cover Missing <ul style="list-style-type: none"> ▪ Check 9.61.071.A (0,05h) ▪ Check + Rework 9.61.071.B (0,10h) 	

■ Only operations listed in the Vin List (marked with Y in the respective cells) may be claimed. Performing operations not expressly requested will be rejected and not refunded.